The Joint Commission
Enterprise Content Library
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The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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For more information about The Joint Commission, please visit http://www.jointcommission.org.
What is the INDEX?
A list of links to current Joint Commission Enterprise content for customers, organized into topics

Who developed the content listed in the INDEX?
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

What types of resources are listed in the INDEX?
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

How often is the INDEX updated?
Quarterly

Is the content listed in the INDEX free?
Much of it, but not all

Can I link directly to content in the INDEX?
Yes, whenever possible (except for content that’s fee-based)

What information about the resources is provided in the INDEX?
► Resource name
► Year published
► Link
► Accessibility (accessible to all, fee-based, or complimentary to customers)
► Applicable accreditation programs/settings
► Identifier for ordering or referencing
► Source of content

Can I search the INDEX?
Yes, just like any pdf
Care Coordination & Transitions  Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

Diagnostic Imaging  Diagnostic radiation is an effective tool that can save lives, but its use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

Emergency Management  Whether its a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

Facilities-EC & Life Safety  Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.
Governance & Leadership Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

Health IT & EHRs Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

Human Resources The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

Infection Control In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

Laboratories From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.
Measurement & Improvement Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

Palliative Care Patients and their families can benefit from the specialized approaches of palliative care, which aim to improve a patient’s quality of life while facing problems associated with life-threatening illnesses. Resource listed in this section include a brochure and the manual of palliative care certification standards.
**Patient Rights & Communication** Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**Patient Safety & High Reliability** All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

**Sentinel Event Prevention** Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

**Standards & Survey** The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
**Surgical Safety** Reducing surgery mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are included in the topics covered in the periodical articles listed in this section of resources. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**Worker Safety** Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

### An Interdepartmental Care Model to Expedite Admission from the Emergency Department to the Medical ICU (Journal on Quality and Patient Safety, Jan 2015)
- **2015**
- **Periodical Article**
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

### Benchmark | Improving Performance on Key Measures Related to Transitions of Care (The Source, Sep 2014)
- **2014**
- **Periodical Article**
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# TS0914
- Joint Commission Resources

- **2016**
- **Periodical Article**
- [http://bit.ly/1oF0tIy](http://bit.ly/1oF0tIy)
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0315
- Joint Commission Resources

### Complete Care at Kaiser Permanente: Transforming Chronic and Preventive Care (Journal on Quality and Patient Safety, Nov 2013)
- **2013**
- **Periodical Article**
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practice
- SKU# JQPS1113
- Joint Commission Resources

### Continuity of Care: Standardizing Hospital Discharge Planning at the Mayo Clinic (Journal on Quality and Patient Safety, Jan 2011)
- **2011**
- **Periodical Article**
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1004, SKU# JQPS0111
- Joint Commission Resources, The Joint Commission, Joint Commission International
Deficits in Discharge Documentation in Patients Transferred to Rehabilitation (*Journal on Quality and Patient Safety*, Aug 2008)

- 2008
- Periodical Article
- Complimentary to Customers
- All Accreditation Programs/Settings
- SKU# FR1001, SKU# JQPS0808
- Joint Commission Resources, The Joint Commission, Joint Commission International

Developing a Medical Emergency Team Running Sheet to Improve Clinical Handoff and Documentation (*Journal on Quality and Patient Safety*, Dec 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS1213
- Joint Commission Resources

Development and Evaluation of an Electronic Health Record–Based Best-Practice Discharge Checklist for Hospital Patients (*Journal on Quality and Patient Safety*, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Development and Sustainability of an Inpatient-to-Outpatient Discharge Handoff Tool: A Quality Improvement Project (*Journal on Quality and Patient Safety*, May 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0514
- Joint Commission Resources


- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0315
- Joint Commission Resources

Effective, Individualized Care Planning (*The Source*, May 2013)

- 2013
- Periodical Article
- Fee-Based
- Ambulatory Health Care, Critical Access Hospital, Hospital, Behavioral Health Care
- SKU# TS0513
- Joint Commission Resources

Eight Urgent Care Center Best Practices for Safe Care Transitions (*Journal on Quality and Patient Safety*, Nov 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care
- SKU# JQPS1114
- Joint Commission Resources
## Care Coordination & Transitions (continued)

**Enhancing the Effectiveness of Follow-Up Phone Calls to Improve Transitions in Care: Three Decision Points** *(Journal on Quality and Patient Safety, May 2013)*
- 2013
- Periodical Article
- [http://bit.ly/1JNc0PD](http://bit.ly/1JNc0PD)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources

**Evaluation of a Problem-Specific SBAR Tool to Improve After-Hours Nurse-Physician Phone Communication: A Randomized Trial** *(Journal on Quality and Patient Safety, Nov 2013)*
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS1113
- Joint Commission Resources

**Excellence in Transitional Care of Older Adults and Pay-for-Performance: Perspectives of Health Care Professionals** *(Journal on Quality and Patient Safety, Dec 2014)*
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
- SKU# JQPS1214
- Joint Commission Resources

**Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative** *(Journal on Quality and Patient Safety, Aug 2015)*
- 2015
- Periodical Article
- [http://bit.ly/1U4gPaj](http://bit.ly/1U4gPaj)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
- SKU# JQPS0815
- Joint Commission Resources

**5 Sure-Fire Methods | Complying with PC.02.01.03 for Home Care** *(The Source, Dec 2014)*
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS1214
- Joint Commission Resources

**Glycemic Control Mentored Implementation: Creating a National Network of Shared Information** *(Journal on Quality and Patient Safety, Mar 2014)*
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0314
- Joint Commission Resources

**Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study** *(Journal on Quality and Patient Safety, Feb 2013)*
- 2013
- Periodical Article
- Accessible to All
- Hospital
- SKU# FR1008, SKU# JQPS0213
- Joint Commission Resources, The Joint Commission, Joint Commission International
Hand-Off Communications Targeted Solutions Tool® (TST®) Implementation Guide for Health Care Organizations

- 2014
  - Web Page
    - http://bit.ly/1QYsUe0
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Healthcare

Improving Care for People with Heart Failure

- 2011
  - Video
    - http://bit.ly/1IWkNYm
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - Center for Transforming Healthcare

Improving Communication During Transitions of Care

- 2010
  - E-Book
    - http://bit.ly/1kUjQ91
  - Fee-Based
  - Ambulatory Care, Behavioral Health Care, Home Care
  - SKU# EBHCTC10, ISBN# 978-1-59940-535-3
  - Joint Commission Resources, Joint Commission International

Improving the Performance of Nutrition Screening Through a Series of Quality Improvement Initiatives (Journal on Quality and Patient Safety, Apr 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0414
  - Joint Commission Resources

Improving the Quality of Care and Communication During Patient Transitions: Best Practices for Urgent Care Centers (Journal on Quality and Patient Safety, Jul 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# JQPS0714
  - Joint Commission Resources

Improving Transitions of Care Videos

- Video
  - http://bit.ly/1TMwFCi
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1005
  - Joint Commission Resources

Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)

- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources

Leveraging Evidence Across the Care Continuum (Journal on Quality and Patient Safety, Feb 2015)

- 2015
  - Periodical Article
    - http://bit.ly/1pLpIcA
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0215
  - Joint Commission Resources
Care Coordination & Transitions (continued)

"Not So Fast!" The Complexity of Attempting to Decrease Door-to-Floor Time for Emergency Department Admissions (Journal on Quality and Patient Safety, Jan 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0114
- Joint Commission Resources

Patient Handoffs: Standardized and Reliable Measurement Tools Remain Elusive (Journal on Quality and Patient Safety, Feb 2010)
- 2010
- Accessible to All
- SKU# FR1003, SKU# JQPS0210
- Joint Commission Resources, The Joint Commission, Joint Commission International

Preventing Avoidable Heart Failure Hospitalizations
- 2011
- Web Portal Page
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Center for Transforming Healthcare

Reducing Avoidable Hospital Readmissions Effectively: A Statewide Campaign (Journal on Quality and Patient Safety, May 2014)
- 2014
- Periodical Article
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JQPS0514
- Joint Commission Resources

Successful Implementation of Standardized Multidisciplinary Bedside Rounds, Including Daily Goals, in a Pediatric ICU (Journal on Quality and Patient Safety, Feb 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0214
- Joint Commission Resources

Take 5 with The Joint Commission | Understanding Transitions of Care
- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Why Patient-Centered Communication Matters
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Targeted Solutions Tool® (TST®): Hand-Off Communication
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► All Accreditation Programs/Settings
► Center for Transforming Healthcare

Tracer Methodology 101 | Pediatric Care and Communication in the Emergency Department (The Source, Jan 2013)
► 2013
► Periodical Article
► http://bit.ly/1KLbuwm
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# TS0113
► Joint Commission Resources

Transitions of Care (ToC) Portal
► Web Portal Home Page
► http://bit.ly/1pls8FA
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
► 2015
► Newsletter Article
► http://bit.ly/1KiPQyg
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Transitions of Care: The Need for Collaboration Across Entire Care Continuum
► 2013
► Report
► http://bit.ly/1P42uow
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission, Center for Transforming Healthcare, Joint Commission Resources

TST® for Hand-Off Communications
► 2012
► Video
► http://bit.ly/1IWkNYm
► Accessible to All
► All Accreditation Programs/Settings
► Joint Commission Resources

TST® for Hand-Off Communications Webinar Playback
► 2012
► Video
► http://bit.ly/1IWkNYm
► Accessible to All
► All Accreditation Programs/Settings
► Joint Commission Resources

Using “Best-Fit” Interventions to Improve the Nursing Intershift Handoff Process at a Medical Center in Lebanon (The Journal on Quality and Patient Safety, Oct 2013)
► 2013
► Periodical Article
► http://bit.ly/1nDI3HU
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# JQPS1013
► Joint Commission Resources
Using a Triggered Endocrinology Service Consultation to Improve the Evaluation, Management, and Follow-Up of Osteoporosis in Hip-Fracture Patients (Journal on Quality and Patient Safety, May 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0514
- Joint Commission Resources

Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (Journal on Quality and Patient Safety, Jun 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0615
- Joint Commission Resources

Using the Red/Yellow/Green Discharge Tool to Improve the Timeliness of Hospital Discharges (Journal on Quality and Patient Safety, Jun 2014)

- 2014
- Periodical Article
- [http://bit.ly/1Y1e3l5](http://bit.ly/1Y1e3l5)
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0614
- Joint Commission Resources

Using the Targeted Solutions Tool® (TST®) to Improve Emergency Department Handoffs in a Community Hospital (Journal on Quality and Patient Safety, Mar 2016)

- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0316
- Joint Commission Resources
Diagnostic radiation is an effective tool that can save lives, but its use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

**A Closer Look: The Joint Commission Revamps Diagnostic Imaging Standards (The Source, Apr 2014)**
- **Year published**: 2014
- **Accessibility**: Fee-Based (via Ingenta Connect)
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **SKU**: SKU# TS0414
- **Source of content**: Joint Commission Resources

**Environment of Care/Life Safety Webinar Series | Part 4: Advanced Diagnostic Imaging (ADI) Standards: Dec 28, 2016**
- **Year**: 2016
- **Link**: [http://bit.ly/1nMO8Bu](http://bit.ly/1nMO8Bu)
- **Accessibility**: Fee-Based
- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **SKU**: SKU# WEB16EC
- **Source of content**: Joint Commission Resources

**Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging**
- **Year**: 2011
- **Accessibility**: Fee-Based
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospitals, Hospitals
- **Source of content**: Joint Commission Resources

**Speak Up™ | Medical Imaging**
- **Year**: 2014
- **Link**: [http://bit.ly/1R0fwG5](http://bit.ly/1R0fwG5)
- **Accessibility**: Fee-Based
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- **Source of content**: Joint Commission Resources
Take 5 with The Joint Commission | Breaking Down the New Imaging Standards

- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

The Joint Commission’s New and Revised Diagnostic Imaging Standards: April 28, 2016

- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4560
- JCRQSN
Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

**2016 Environment of Care Essentials**
- **2016**
- Soft-Cover Book
- [http://bit.ly/1IrE0r5](http://bit.ly/1IrE0r5)
- Fee-Based
- All Accreditation Programs/Settings
- SKU# ECE16, ISBN# 978-1-59940-928-3
- Joint Commission Resources

**A River Runs Through It: Three Lessons from the West Virginia Water Emergency**
- **2014**
- Column
- [http://bit.ly/1NgMFth](http://bit.ly/1NgMFth)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**A Tool for You | Disaster Privileges for Emergency Volunteers (Environment of Care News, Oct 2014)**
- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1014
- Joint Commission Resources

**A Tool for You | Emergency Management Critique: Hospital Exercises/Disaster Events (Environment of Care News, Sep 2014)**
- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# ECN0914
- Joint Commission Resources
Emergency Management (continued)

Be Prepared to Respond to Ebola Virus Disease: Checklist for health care organizations (Environment of Care News, Dec 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN1214
  - Joint Commission Resources


- 2014
  - Periodical Article
  - http://bit.ly/1kMSKU# Qbi
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN0614
  - Joint Commission Resources

Building Resilience with Vulnerable Populations: Health care organizations need to plan carefully to ensure the safety of at-risk patients during emergencies (Environment of Care News, Jul 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN0714
  - Joint Commission Resources

Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (Environment of Care News, May 2013)

- 2013
  - Periodical Article
  - http://bit.ly/1KQSmB
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1015, SKU# ECN0513
  - Joint Commission Resources

Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect); Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN0815
  - Joint Commission Resources

Cut-and-Dry Crisis: Health care organizations respond to water use ban in West Virginia (Environment of Care News, Aug 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN0814
  - Joint Commission Resources

Ebola Preparedness Resources

- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS

- 2014
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECME14, ISBN# 978-1-59940-851-4
  - Joint Commission Resources
Emergency Management (continued)

EC Made Easy: Your Key to Understanding EC, EM, and LS

- 2014
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ECME14, ISBN# 978-1-59940-852-1
  - Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS

- 2014
  - E-Book Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECME14SL, ISBN# 978-1-59940-851-4
  - Joint Commission Resources

ED to the Extreme: Rush’s New Emergency Response Center Raises Bar on Disaster Readiness (Environment of Care News, Nov 2012)

- 2012
  - Periodical Article
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# FR1029, SKU# ECN1112
  - Joint Commission Resources

Effectively Mobilizing Emergency Volunteers: Distinguishing between disaster privileging and assigning disaster responsibilities (Environment of Care News, Dec 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN1214
  - Joint Commission Resources

EM Focus | Losing a Generator in a Hurricane
Connecticut Hospital Evacuates Patients, Locates New Generator During Irene Disaster (Environment of Care News, Jan 2012)

- 2012
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# ECN0112
  - Joint Commission Resources

Emergency Generator Reliability: Super Storm Sandy Raises Questions and Concerns (Environment of Care News, Jan 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# FR1029
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN1115
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN1215
  - Joint Commission Resources
Emergency Management in Health Care: An All-Hazards Approach, Second Edition
- 2012
- E-Book
- [http://bit.ly/1NnKT1A](http://bit.ly/1NnKT1A)
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBMHPHC12, ISBN# 978-1-59940-702-9
- Joint Commission Resources

Emergency Management Resources – Violence/Security/Active Shooter
- 2016
- Web Portal Page
- [http://bit.ly/1NJuoEg](http://bit.ly/1NJuoEg)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers
- SKU# TS0215
- Joint Commission Resources

Environment of Care 2016 Crosswalk
- 2016
- E-Book
- Fee-Based
- Hospital
- SKU# EBECX16, ISBN# 978-1-59940-918-4
- Joint Commission Resources

Environment of Care Base Camp: July 26–27, 2016
- 2016
- Education Event
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EDU1616
- Joint Commission Resources

Environment of Care Base Camp: Nov 8–9, 2016
- 2016
- Education Event
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EDU1629
- Joint Commission Resources
Emergency Management (continued)

Environment of Care News
- Periodical Subscription
- Fee-Based
- All Accreditation Programs/Settings
  - SKU# ECN, ISSN# 1097-9913
  - Joint Commission Resources

Environment of Care Risk Assessment, Second Edition
- 2015
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBE CRA15, ISBN# 978-159940-922-1
  - Joint Commission Resources

Environment of Care Tracer Workbook
- 2011
  - E-Book
    - http://bit.ly/1LK0AIX
  - Fee-Based
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Environment of Care Tracer Workbook
- 2011
  - Soft-Cover Book
    - http://bit.ly/1LK0AIX
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ECTW11, ISBN# 978-1-59940-611-4
  - Joint Commission Resources

- 2016
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB16EC
  - Joint Commission Resources

First Aide: Hospitals Should be Prepared to Use Volunteers During a Disaster (Environment of Care News, Mar 2013)
- 2013
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1014, SKU# ECN0313
  - Joint Commission Resources

Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
- 2014
  - Newsletter Article
  - Accessible to All
  - Home Care
  - The Joint Commission

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1042, SKU# TS1111
  - Joint Commission Resources
Emergency Management (continued)

Gimme Shelter: How Hospitals Can Support Public Shelters During a Disaster (Environment of Care News, Jan 2013)
- 2013
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1025, SKU# ECN0113
  - Joint Commission Resources

- 2015
  - Blog
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (Environment of Care News, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# ECN0915
  - Joint Commission Resources

Implementing Hospital Respiratory Protection Programs: Strategies from the Field
- 2014
  - Monograph
  - [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Influenza Pandemic Preparedness and Response—Infographic
- 2015
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings
- 2015
  - Online Course
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings
- 2015
  - Online Course
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient
- 2014
  - List
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Emergency Management (continued)

Marathon Explosions: Boston Hospitals’ Readiness Empowers Them During Crisis (Environment of Care News, Aug 2013)
- 2013
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU#FR1026, SKU# ECN0813
  - Joint Commission Resources

Masters of Employee Orientation Training: From Floods to Fires, Baptist-DeSoto Hospitals’ Program Trains Staff For Any Emergency (Environment of Care News, Mar 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU#FR1033, SKU# ECN0312
  - Joint Commission Resources

Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# ECN0412
  - Joint Commission Resources

Port in a Storm: Turn to The Joint Commission when disasters like Superstorm Sandy loom (Environment of Care News, Jan 2013)
- 2013
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU FR1028, SKU# ECN0113
  - Joint Commission Resources

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014
  - Newsletter Article
  - http://bit.ly/1Q3DWk3
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2014
  - Newsletter Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (The Source, Feb 2016)
- 2016
  - Periodical Article
  - http://bit.ly/1S4OQXd
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# JQPS0216
  - The Joint Commission

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
  - http://bit.ly/1S4OQXd
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# JQPS0515
  - The Joint Commission
Emergency Management (continued)

Resources for Ebola Preparedness (The Source, Apr 2015)
- 2015
  - Periodical Article
  - http://bit.ly/1P3JgRE
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0415
  - Joint Commission Resources

Sentinel Event Alert | Issue 37: Preventing adverse events caused by emergency electrical power system failures
- 2006
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Standards by Program Related to IC and EM for Ebola Situations
- 2014
- List
- http://bit.ly/1NgTQlg
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Standing Together: An Emergency Planning Guide for America’s Communities
- 2006
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Strategies for Creating and Sustaining Community-wide Emergency Preparedness Systems
- 2003
- Monograph
- http://bit.ly/1YO1IC2
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Study of Ebola Preparedness Resources in U.S. Hospitals: Costs, Benefits and Challenges
- 2015
- Announcement
- http://bit.ly/1TzwuLm
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient
- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

The Hazard Games: “Disaster Olympix” Teaches Hospital Staff How to Handle Calamities (Environment of Care News, Sep 2012)
- 2012
- Periodical Article
- Accessible to All
- Hospital, Critical Access Hospital
- SKU# FR1031, SKU# ECN0912
- Joint Commission Resources

- 2010
- Periodical Article
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FR1010, SKU# ECN1210
- Joint Commission Resources
Emergency Management (continued)

Training for a Pandemic: How OSF HealthCare used emergency preparedness principles to boost vaccination rates (*Environment of Care News*, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

Trial by Fire: Lessons Learned From the Chevron Fire’s Unprecedented Patient Surge (*Environment of Care News*, Apr 2013)
- 2013
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1027, SKU# ECN0413
- Joint Commission Resources

Weathering the Storm: What Hospitals Can Learn from Hurricane Sandy (*Environment of Care News*, Feb 2013)
- 2013
- Periodical Article
- Accessible to All
- Hospital, Critical Access Hospital
- SKU# FR1013, SKU# ECN02213
- Joint Commission Resources

X-rays in the Dark (*Environment of Care News*, Sep 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0913
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers
- SKU# ECN0415
- Joint Commission Resources

When Disaster Strikes: Will your medical equipment stay up and running? (*Environment of Care News*, Jun 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0614
- Joint Commission Resources

Your Lab and Ebola: What You Need to Know from CDC and The Joint Commission
- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

### 2016 Environment of Care Essentials
- **Year published**: 2016
- **Link**: [http://bit.ly/1IrE0r5](http://bit.ly/1IrE0r5)
- **Accessibility**: Fee-Based
- **Identifier for ordering or referencing**: SKU# EBECE16, ISBN# 978-1-59940-928-3
- **Source of content**: Joint Commission Resources

### 2016 Environment of Care Essentials
- **Year published**: 2016
- **Link**: [http://bit.ly/1IrE0r5](http://bit.ly/1IrE0r5)
- **Accessibility**: Fee-Based
- **Identifier for ordering or referencing**: SKU# ECE16, ISBN# 978-1-59940-927-6
- **Source of content**: Joint Commission Resources

### A Clearer View on Safety: New and revised diagnostic imaging standards go into effect July 1 (Environment of Care News, Jul 2015)
- **Year published**: 2015
- **Link**: [http://bit.ly/1AZ1Wz](http://bit.ly/1AZ1Wz)
- **Accessibility**: Fee-Based (via Ingenta Connect)
- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **Source of content**: Joint Commission Resources

### A Sample Dashboard for Performance Improvement: Slip, trip, and fall (STF) prevention for health care workers (Environment of Care News, May 2013)
- **Year published**: 2013
- **Link**: [http://bit.ly/1OWcQtJ](http://bit.ly/1OWcQtJ)
- **Accessibility**: Fee-Based (via Ingenta Connect)
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **Source of content**: Joint Commission Resources

### A Sound Decision: FGI summarizes changes to acoustic criteria in 2014 Guidelines (Environment of Care News, Nov 2014)
- **Year published**: 2014
- **Link**: [http://bit.ly/1NmS5ms](http://bit.ly/1NmS5ms)
- **Accessibility**: Fee-Based (via Ingenta Connect)
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- **Source of content**: Joint Commission Resources

### Ace Your Hospital Survey by Focusing on EC and LS (Leadership Blog, Jan 22, 2014)
- **Year published**: 2014
- **Link**: [http://bit.ly/1SKiCxI](http://bit.ly/1SKiCxI)
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **Source of content**: The Joint Commission
Averting Drug Diversion: How to recognize and prevent medication theft by staff (*Environment of Care News*, Aug 2015)

- **2015**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

Bells and Whistles (*Environment of Care News*, Sep 2013)

- **2013**
  - Periodical Article
  - [http://bit.ly/1NKt7iC](http://bit.ly/1NKt7iC)
  - Fee-Based (via Ingenta Connect)
  - Critical Access, Hospital, Hospital
- SKU# ECN0913
- Joint Commission Resources

Built Environment – EC.02.06.01

- **2015**
  - Web Portal Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Centers for Medicare & Medicaid Services (CMS) | Complying with the CMS Conditions of Participation: Infection Control from Facilities and Engineering: Sep 22, 2016

- **2016**
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
- SKU# JCRQSN4565
- JCRQSN

CJCP® Education Module | Environment of Care

- **2016**
  - Online Education
  - Fee-Based
  - Hospital
- SKU# CJCP05 2016
- Joint Commission Resources


- **2015**
  - Periodical Article
  - [http://bit.ly/1S3Jlv2](http://bit.ly/1S3Jlv2)
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
- SKU# TS0813
- Joint Commission Resources

Clarifications and Expectations | 7 Easy Steps to Risk Assessment: How you can do it and why you need to (*Environment of Care News*, Mar 2013; *Perspectives*, Mar 2013)

- **2013**
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via *Perspectives on Joint Commission Connect™*)
  - All Accreditation Programs/Settings
- SKU# ECN0313
- Joint Commission Resources

Clarifications and Expectations | Caution: E-cigarettes Pose Potential Hazards (*Environment of Care News*, Jan 2015; *Perspectives*, Jan 2015)

- **2015**
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via *Perspectives on Joint Commission Connect™*)
  - All Accreditation Programs/Settings
- SKU# ECN0115
- Joint Commission Resources
Clarifications and Expectations | EC Dashboard Keeps Compliance Front and Center: Step-by-step tips for creating and using valuable dashboard tools (Environment of Care News, Feb 2015; Perspectives, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - SKU# ECN0215
  - Joint Commission Resources

Clarifications and Expectations | Ensuring Full Compliance with the Life Safety Code: Tips on meeting recurring compliance issues (Environment of Care News, Jul 2013; Perspectives, Jul 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
  - SKU# ECN0713
  - Joint Commission Resources

Clarifications and Expectations | Environment of Care Management Plans: Making sure your plans get the job done (Environment of Care News, Jun 2013; Perspectives, Jun 2013)
- 2013
  - Periodical Article
  - http://bit.ly/1NmQEEy
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN0613
  - Joint Commission Resources

Clarifications and Expectations | HazMat-ter of Fact (Environment of Care News, Dec 2015; Perspectives, Dec 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN1125
  - Joint Commission Resources

Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN0815
  - Joint Commission Resources

Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014; Perspectives, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# ECN0414
  - Joint Commission Resources
Clarifications and Expectations | Keeping the Balance: Requirements for relative humidity in anesthetizing locations (*Environment of Care News, Aug 2013; Perspectives, Aug 2013*)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# ECN0813
- Joint Commission Resources

Clarifications and Expectations | Power Up!: Keeping emergency power generators on call and ready to go (*Environment of Care News, Jan 2014; Perspectives, Jan 2014*)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- All Accreditation Programs/Settings
- SKU# ECN0114
- Joint Commission Resources

Clarifications and Expectations | Preventing Surgical Fires: Making fire safety a top priority in the OR (*Environment of Care News, Apr 2013; Perspectives, Apr 2013*)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# ECN0413
- Joint Commission Resources

Clarifications and Expectations | Safety Champions: Making health care safety everyone’s business (*Environment of Care News, Feb 2013; Perspectives, Feb 2013*)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- All Accreditation Programs/Settings
- SKU# ECN0213
- Joint Commission Resources

Clarifications and Expectations | Living Better in the Built Environment (*Environment of Care News, Sep 2015; Perspectives, Sep 2015*)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- All Accreditation Programs/Settings
- SKU# ECN0915
- Joint Commission Resources

Clarifications and Expectations | Maintaining Automatic Sprinkler Systems: Progressing further into EC.02.03.05 (*Environment of Care News, Jun 2014; Perspectives, Jun 2014*)

- 2014
- Periodical Article
- [http://bit.ly/1Qj0rBy](http://bit.ly/1Qj0rBy)
- Fee-Based (via Ingenta Connect), Complimentary to Customer (*via Perspectives on Joint Commission Connect™*)
- All Accreditation Programs/Settings
- SKU# ECN0614
- Joint Commission Resources
Clarifications and Expectations | Testing and Maintaining Gaseous and Portable Fire Extinguishers
Examining Standard EC.02.03.05, EPs 14–16
(Entourage of Care News, Oct 2015; Perspectives, Oct 2015)

► 2015
► Periodical Article
► http://bit.ly/1Q7u74F
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► All Accreditation Programs/Settings
► SKU# ECN1015
► Joint Commission Resources

Clarifications and Expectations | Testing Fire Pumps, Standpipe Water Flow, and Kitchen-Based
Fire-Extinguishing Systems: Delving further into
EC.02.03.05 (Environment of Care News, May 2015;
Perspectives, May 2015)

► 2015
► Periodical Article
► http://bit.ly/1Qi2HZt
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► Ambulatory Health Care, Behavioral Health Care,
Critical Access Hospital, Hospital, Laboratory, Nursing
Care Centers, Office-Based Surgery Practices
► SKU# ECN0515
► Joint Commission Resources

Clarifications and Expectations | The Information Collection and Evaluation System (ICES) Simplifying
data collection and analysis (Environment of Care News,
May 2013; Perspectives, May 2013)

► 2013
► Periodical Article
► http://bit.ly/1NKAXdZ
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► All Accreditation Programs/Settings
► SKU# ECN0513
► Joint Commission Resources

Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain
high-quality air throughout your facility (Environment
of Care News, Aug 2014; Perspectives, Aug 2014)

► 2014
► Periodical Article
► http://bit.ly/2UWQO0
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► Ambulatory Health Care, Behavioral Health Care,
Critical Access Hospital, Hospital, Laboratory, Nursing
Care Centers, Office-Based Surgery Practices
► SKU# ECN0814
► Joint Commission Resources

Clarifications and Expectations | Implementing a Robust Equipment Maintenance Program: CMS and
The Joint Commission align expectations for alternate
maintenance frequencies (Environment of Care News,
May 2014; Perspectives, May 2014)

► 2014
► Periodical Article
► http://bit.ly/1XbZY5
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► Critical Access Hospital, Hospital
► SKU# ECN0514
► Joint Commission Resources

Clarifications and Expectations | Maintaining Medical Gas Safety: Clarifying storage requirements for
freestanding medical gas cylinders (Environment
of Care News, Feb 2014; Perspectives, Feb 2014)

► 2014
► Periodical Article
► http://bit.ly/1Qi0hi
► Fee-Based (via Ingenta Connect), Complimentary
to Customer (via Perspectives on Joint Commission
Connect™)
► Ambulatory Health Care, Behavioral Health Care,
Critical Access Hospital, Home Care, Hospital, Nursing
Care Centers, Office-Based Surgery Practices
► SKU# ECN0214
► Joint Commission Resources
Facilities-EC & Life Safety (continued)

Clarifications and Expectations | Remaining Vigilant: Key safety issues to watch for on EC tours (Environment of Care News, Oct 2014; Perspectives, Oct 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN1014
  - Joint Commission Resources

Clarifications and Expectations | What the CMS Life Safety Code Waivers Mean for You: Getting your questions answered (Environment of Care News, Nov 2013; Perspectives, Nov 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
  - SKU# ECN1113
  - Joint Commission Resources

Clarifications and Expectations | Revised Equipment Maintenance Standards for Hospitals: The Joint Commission explains enhanced requirements (Environment of Care News, Sep 2014; Perspectives, Sep 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - Critical Access Hospital, Hospital
  - SKU# ECN0914
  - Joint Commission Resources


- 2016
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB16CMS
  - Joint Commission Resources

Creating Modules, Reducing Silos (Leadership Blog, Sep 30, 2015)

- 2015
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Dental Clinic Surveys: Clarification Regarding Infection Control and Environment of Care (Environment of Care News, Feb 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# ECN0215
  - Joint Commission Resources

Design Rx: New Iowa clinic built carefully around patient needs (Environment of Care News, Nov 2015)

- 2015
  - Periodical Article
  - http://bit.ly/1Q7u8BZ
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN1115
  - Joint Commission Resources
Facilities-EC & Life Safety (continued)

Discussing Pressure Differentials

2015
Video
http://bit.ly/1NGBr1t
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS

2014
E-Book
http://bit.ly/1MiG4Oz
Fee-Based
All Accreditation Programs/Settings
SKU# EBECME14, ISBN# 978-1-59940-851-4
Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS

2014
Soft-Cover Book
http://bit.ly/1MiG4Oz
Fee-Based
All Accreditation Programs/Settings
SKU# ECME14, ISBN# 978-1-59940-852-1
Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS

2014
E-Book Site License
http://bit.ly/1MiG4Oz
Fee-Based
All Accreditation Programs/Settings
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(Environment of Care News, Dec 2015)

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<th>The Top Five Hot Button Issues in EC: Ventilation (The Source, May 2014)</th>
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<th>Tracing the Environment of Care</th>
<th>Construction site safety: A sample mock tracer you can use (Environment of Care News, Jan 2014)</th>
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Tracing the Environment of Care | Safety risks and compliance issues in infant and pediatric security: A sample mock tracer you can use (Environment of Care News, Dec 2013)

- 2013
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- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- SKU# ECN1213
- Joint Commission Resources

Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1114
- Joint Commission Resources

Tracing the Environment of Care | A sample hazardous materials and waste management mock tracer you can use (Environment of Care News, Mar 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0313
- Joint Commission Resources

Tracing the Environment of Care | A sample ILSM mock tracer you can use (Environment of Care News, May 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0513
- Joint Commission Resources
Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

**KEY**

**Resource name**
- Year published
- Link
- Accessibility (accessible to all, fee-based, or complimentary to customers)
- Applicable accreditation programs/settings
- Identifier for ordering or referencing
- Source of content

**A Qualitative Analysis of Hospital Leaders’ Opinions About Publicly Reported Measures of Health Care Quality (Journal on Quality and Patient Safety, Apr 2015)**
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

- 2016
- Periodical Article
- http://bit.ly/1STMk1Z
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources

**Ace Your Hospital Survey by Focusing on EC and LS (Leadership Blog, Jan 22, 2014)**
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Addressing Top Compliance Issues in Ambulatory Health Care**
- 2015
- E-Book
- Fee-Based
- Ambulatory Health Care
- SKU# EBTCIAC15, ISBN# 978-1-59940-890-3
- Joint Commission Resources

**AHA Physician Leadership Education Report**
- 2014
- White Paper
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS1013
- Joint Commission Resources

Blameless or blameworthy errors—does your organization make a distinction? (*Leadership Blog*, Dec 18, 2013)
- 2013
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# JQPS0414
  - Joint Commission Resources

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0414
  - Joint Commission Resources

CJCP® Education Module | Leadership: The Foundation of Quality and Safety
- 2016
  - Online Education
  - Fee-Based
  - Hospital
  - SKU# CJCP06.2016
  - Joint Commission Resources

Collaborating with Physician Leaders
- 2014
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Complaint Management and Quality Monitoring
- 2015
  - Policy
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission International

Creating a Safety Culture
- 2012
  - Video
  - http://bit.ly/1WkNYm
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care
Creating a Statewide Bed Tracker and Patient Registry to Communicate Bed Need and Supply in Emergency Psychiatry: The Maryland Experience (Journal on Quality and Patient Safety, Dec 2015)

► 2015
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# JQPS1215
► Joint Commission Resources

Creating Modules, Reducing Silos (Leadership Blog, Sep 30, 2015)

► 2015
► Blog
► http://bit.ly/20mUJ1J
► Accessible to All
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► The Joint Commission

Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2014)

► 2014
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► http://bit.ly/1RvS4S8
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
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► Joint Commission Resources

Effective communication: A physician competency and responsibility (Leadership Blog, Aug 7, 2013)

► 2013
► Blog
► http://bit.ly/1UJCH8J
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Effective Leadership: Building a Strong Safety Culture in Your Hospital (The Source, Jun 2014)

► 2014
► Periodical Article
► http://bit.ly/1T9bxtV
► Fee-Based (via Ingenta Connect)
► All Accreditation Programs/Settings
► SKU# JQPS0414
► Joint Commission Resources

Engaging Frontline Leaders and Staff in Real-Time Improvement (Journal on Quality and Patient Safety, Apr 2016)

► 2016
► Periodical Article
► http://bit.ly/1SxfHtd
► Fee-Based (via Ingenta Connect)
► All Accreditation Programs/Settings
► SKU# JQPS0416
► Joint Commission Resources

“Excuse Me:” Teaching Interns to Speak Up (Journal on Quality and Patient Safety, Sep 2013)

► 2013
► Periodical Article
► http://bit.ly/1O5EqXH
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# JQPS0913
► Joint Commission Resources

Exploring Consumer Understanding and Use of Electronic Hospital Quality Information

► 2012
► White Paper
► http://bit.ly/1JcTeON
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
- E-Book
- http://bit.ly/1MtGIlr
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBFOFL11, ISBN# 978-1-59940-723-4
- Joint Commission Resources, Joint Commission International

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Second Edition
- 2011
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# BQS11, ISBN# 978-1-59940-643-5
- Joint Commission Resources

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Second Edition
- 2011
- Site License
- Fee-Based
- All Accreditation Programs/Settings
- Joint Commission Resources

How The Joint Commission supports the work of physicians (Leadership Blog, Jun 19, 2013)
- 2013
- Blog
- http://bit.ly/1PA3alq
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

How to reach the goal of zero patients harmed (Leadership Blog, Mar 26, 2014)
- 2014
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2006

► 2006
► Annual Report
► http://bit.ly/1HC1QZR
► Accessible to All
► Hospital
► The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2007

► 2007
► Annual Report
► http://bit.ly/1HC1QZR
► Accessible to All
► Hospital
► The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2008

► 2008
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► The Joint Commission

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► http://bit.ly/1HC1QZR
► Accessible to All
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► Annual Report
► http://bit.ly/1HC1QZR
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2014

► 2014
► Annual Report
► http://bit.ly/1XlsnoD
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission
### Governance & Leadership (continued)

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<th>Improving Patient Care Through Leadership</th>
<th>Engagement with Frontline Staff: A Department of Veterans Affairs Case Study (<a href="http://bit.ly/1VwbgPE">Journal on Quality and Patient Safety, Aug 2013</a></th>
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<th>Increasing Throughput: Results from a 42-Hospital Collaborative to Improve Emergency Department Flow (<a href="http://bit.ly/1SPRQb2">Journal on Quality and Patient Safety, Dec 2015</a></th>
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<th>Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards</th>
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<th>Leading the way to high reliability by communicating and connecting (<a href="http://bit.ly/1PMn3Jp">Leadership Blog, Oct 13, 2013</a></th>
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<th>Lessons Learned on a Journey from Surgeon to Chief Quality Officer (<a href="http://bit.ly/1QE1UO0">Journal on Quality and Patient Safety, Feb 2016</a></th>
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Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)
- 2013
- Blog
- http://bit.ly/1T4gg8h
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- The Joint Commission

Mount Sinai Tackles Patient Boarding (The Source, Jun 2013)
- 2013
- Periodical Article
- http://bit.ly/1o33SAI
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0613
- Joint Commission Resources

National Summit on Overuse | Bernard M. Rosof, M.D., Chair, American Medical Association – Convened PCPI
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president, The Joint Commission
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

On the CUSP: Implementing Cultural Change and Improving Patient Safety (The Source, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0115
- The Joint Commission

- 2013
- Periodical Article
- http://bit.ly/1T9Lb9c
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0813
- Joint Commission Resources

Patient Flow Success Strategies, Part 2: Harborview Medical Center (The Source, Jul 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0713
- Joint Commission Resources
Patient Safety Initiative: Hospital Executive and Physician Leadership Strategies

- 2014
- E-Resource
- Complimentary to Customers
- Critical Access Hospital, Hospital
- SKU# FR1016
- Joint Commission Resources

Perspectives on Patient Safety | Study: England Hospital Board Chairs More Attentive to Safety and Quality than US Counterparts (The Source, Jan 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# TS0114
- Joint Commission Resources

Physician Leader Monthly

- Newsletter
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- The Joint Commission


- 2015
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- All Accreditation Programs/Settings
- The Joint Commission

Planning for the Journey (Leadership Blog, Nov 10, 2015)

- 2015
- Blog
- [http://bit.ly/1Q5Ud2m](http://bit.ly/1Q5Ud2m)
- Accessible to All
- Critical Access Hospital, Hospital
- All Accreditation Programs/Settings
- The Joint Commission

Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

Return on Investment for Vendor Computerized Physician Order Entry in Four Community Hospitals: The Importance of Decision Support (Journal on Quality and Patient Safety, Jul 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0713
- Joint Commission Resources

Saving lives in emergencies takes planning and training (Leadership Blog, Jul 2, 2013)

- 2013
- Blog
- [http://bit.ly/1KDisCM](http://bit.ly/1KDisCM)
- Accessible to All
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- The Joint Commission
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The Impact of the Affordable Care Act on Health Care Alliances’ Quality Improvement Efforts in Targeted Communities: Perceptions of Health Care Alliance Leaders (Journal on Quality and Patient Safety, Mar 2016)

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- All Accreditation Programs/Settings
- SKU# JQPS0316
- Joint Commission Resources


- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS1013
- Joint Commission Resources

The Vidant Health Quality Transformation (Journal on Quality and Patient Safety, May 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- The Joint Commission

Tracer Methodology 101 | Patient Flow Tracer in a Level I Trauma Center (The Source, Dec 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Hospital
- SKU# TS1214
- Joint Commission Resources

Understanding Patient, Provider, and System Factors Related to Medicaid Readmissions (Journal on Quality and Patient Safety, Mar 2016)

- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
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- Joint Commission Resources

Using Coworker Observations to Promote Accountability for Disrespectful and Unsafe Behaviors by Physicians and Advanced Practice Professionals (Journal on Quality and Patient Safety, Apr 2016)

- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

Using Four-Phased Unit-Based Patient Safety Walkrounds to Uncover Correctable System Flaws (Journal on Quality and Patient Safety, Sep 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0414
- Joint Commission Resources

Using Multidisciplinary Rounds to Improve Patient Safety Through Venous Thromboembolism Prevention Awareness (Journal on Quality and Patient Safety, Sep 2015)

- 2015
- Periodical Article
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JQPS0915
- Joint Commission Resources
Walkrounds in Practice: Corrupting or Enhancing a Quality Improvement Intervention? A Qualitative Study (Journal on Quality and Patient Safety, Jul 2014)

- 2014
- Periodical Article
- http://bit.ly/1QXMV0W
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0714
- Joint Commission Resources

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)

- 2013
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

**KEY**

<table>
<thead>
<tr>
<th>Resource name</th>
<th>Year published</th>
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<th>Identifier for ordering or referencing</th>
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<tr>
<td><strong>A Digital Decade</strong> (<em>Leadership Blog, Oct. 6, 2015</em>)</td>
<td>2014</td>
<td><a href="http://bit.ly/1Rn7s1">Blog</a></td>
<td>Accessible to All</td>
<td>Critical Access Hospital, Hospital</td>
<td>The Joint Commission</td>
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**A Practical Guide to Documentation in Behavioral Health Care, Fourth Edition**

- 2012
- E-Book [http://bit.ly/1TOvho5](http://bit.ly/1TOvho5)
- Fee-Based
- Behavioral Health Care
- SKU# EBBH12, ISBN# 978-1-59940-749-4
- Joint Commission Resources

**A Practical Guide to Documentation in Behavioral Health Care, Fourth Edition**

- 2012
- Soft-Cover Book [http://bit.ly/1TOvho5](http://bit.ly/1TOvho5)
- Fee-Based
- Behavioral Health Care
- SKU# BH12, ISBN# 978-1-59940-706-7
- Joint Commission Resources

**Benchmark | Moving Ahead: An Update on E-Measures** (*The Source, Mar 2014*)

- 2014
- Fee-Based (via Ingenta Connect)
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- Joint Commission Resources

**CJCP® Certification Joint Commission Professional™ | Focus on the Information Management** (*The Source, Aug 2013*)

- 2014
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
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- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
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- SKU# JQPS0815
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Developing and Implementing a Standardized Process for Global Trigger Tool Application Across a Large Health System (Journal on Quality and Patient Safety, Jul 2013)

- 2013
- Periodical Article
- [http://bit.ly/1mHfdp3](http://bit.ly/1mHfdp3)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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- Joint Commission Resources

Development and Evaluation of an Electronic Health Record–Based Best-Practice Discharge Checklist for Hospital Patients (Journal on Quality and Patient Safety, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0314
- Joint Commission Resources

Effect of a Real-Time Pediatric ICU Safety Bundle Dashboard on Quality Improvement Measures (Journal on Quality and Patient Safety, Sep 2014)

- 2015
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- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0915
- Joint Commission Resources

Enhancing Electronic Health Record Usability in Pediatric Patient Care: A Scenario-Based Approach (Journal on Quality and Patient Safety, Mar 2013)

- 2013
- Periodical Article
- [http://bit.ly/1S4TaT9](http://bit.ly/1S4TaT9)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Hospital
- SKU# JQPS0313
- Joint Commission Resources

Factors Potentially Leading to Health IT-Related Sentinel Events (The Source, June 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# TS0615
- Joint Commission Resources
5 Sure-Fire Methods | Complying with RC.01.01.01 for Behavioral Health Care (The Source, Apr 2015)
► 2015
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Behavioral Health Care
► SKU# TS0415
► Joint Commission Resources

Health Information Technology: Understanding the Risks (The Source, Sep 2015)
► 2015
► Periodical Article
► Fee-Based (via Ingenta Connect)
► All Accreditation Programs/Settings
► SKU# TS0915
► Joint Commission Resources

Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)
► 2015
► Periodical Article
► Fee-Based (via Ingenta Connect)
► All Accreditation Programs/Settings
► SKU# TS0515
► Joint Commission Resources

Investigating and Preventing Health Information Technology-Related Patient Safety Events
► 2015
► Online Course
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Meaningful Use Status and Participation in Health Information Exchange Among New York State Hospitals: A Longitudinal Assessment (Journal on Quality and Patient Safety, Oct 2014)
► 2014
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► Joint Commission Resources

Medical Identity Theft: Prevention and Reconciliation Initiatives at Massachusetts General Hospital (Journal on Quality and Patient Safety, Jul 2014)
► 2014
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# JQPS0714
► Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)
► 2016
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► SKU# JQPS0415
► Joint Commission Resources

Benchmark I Moving Ahead: An Update on E-Measures (The Source, May 2014)
► 2014
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# TS0415
► Joint Commission Resources
Preparing copy-and-paste errors in EHRs (Quick Safety! – Issue 11, Feb 2015)
- 2015
  - Newsletter Article
  - http://bit.ly/1OYe0QO
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Safe Health IT Infographic
- 2015
  - Poster
  - http://bit.ly/1QKnjZt
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Safe Health IT Saves Lives
- 2015
  - Video
  - http://bit.ly/1QKnjZt
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
- 2008
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Alert | Issue 54: Safe Use of Health Information Technology
- 2015
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The Contribution of Sociotechnical Factors to Health Information Technology–Related Sentinel Events (Journal on Quality and Patient Safety, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# JQPS0216
  - Joint Commission Resources

The Effects of Electronic Prescribing by Community-Based Providers on Ambulatory Medication Safety (Journal on Quality and Patient Safety, Dec 2013)
- 2013
  - Periodical Article
  - http://bit.ly/1rWz7PA
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# JQPS1213
  - Joint Commission Resources

Tracer Methodology 101 | Health Information Tracer for Nursing Care Centers (The Source, Nov 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Nursing Care Centers
  - SKU# TS1114
  - Joint Commission Resources

Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (Journal on Quality and Patient Safety, Jan 2016)
- 2012
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FRI043, SKU# JQPS0116
  - Joint Commission Resources
The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

### KEY
- **Resource name**
  - Year published
  - Link
  - Accessibility (accessible to all, fee-based, or complimentary to customers)
  - Applicable accreditation programs/settings
  - Identifier for ordering or referencing
  - Source of content

### 2016 Health Care Staffing Services Certification Manual
- **2016**
- **E-dition**
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Joint Commission Resources

- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS1215
- Joint Commission Resources

### Benchmark | St. Bernards Medical Center Improves Performance with Staff Education (*The Source*, Nov 2014)
- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Hospital
- SKU# TS1114
- Joint Commission Resources

- **2016**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

### Eight Critical Factors in Creating and Implementing a Successful Simulation Program (*Journal on Quality and Patient Safety*, Jan 2014)
- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0114
- Joint Commission Resources
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0615
  - Joint Commission Resources

Ensuring Staff Competency: Complying with HR.01.6.01 (The Source, Nov 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS1114
  - Joint Commission Resources

Identification of Latent Safety Threats Using High-Fidelity Simulation-Based Training with Multidisciplinary Neonatology Teams (Journal on Quality and Patient Safety, Jun 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Hospital, Laboratory
  - SKU# JQPS0613
  - Joint Commission Resources

Masters of Employee Orientation Training: From floods to fires, Baptist-DeSoto hospital's program trains staff for any emergency (Environment of Care News, Mar 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1033, SKU# ECN0312
  - Joint Commission Resources

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# ECN0216
  - The Joint Commission

Saving the “Second Victim”: Helping the Clinicians Involved in Patient Safety Events (The Source, Jan 2014)
- 2014
  - Periodical Article
  - http://bit.ly/1Qy1J9x
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0114
  - The Joint Commission

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (The Source, Jan 2015)
- 2015
  - Periodical Article
  - http://bit.ly/1O7m1pn
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# TS0115
  - Joint Commission Resources
In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

Infection Control

2016 Infection Control Webinar Series
- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB16IC
- Joint Commission Resources

- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- JCRQSN4557
- JCRQSN

A Multidisciplinary Approach to Reduce Central Line–Associated Bloodstream Infections (Journal on Quality and Patient Safety, Feb 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)

Ambulatory Health Care, Critical Access Hospitals, Hospitals, Home Care, Nursing Care Centers
- SKU# JQPS0213
- Joint Commission Resources

A Multifaceted Approach to Education, Observation, and Feedback in a Successful Hand Hygiene Campaign (Journal on Quality and Patient Safety, Jan 2011)
- 2011
- Periodical Article
- Fee-Based
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# FR1038, SKU# JQPS0111
- Joint Commission Resources

Accelerating the Diagnosis and Treatment of Sepsis
- 2012
- Video
  - http://bit.ly/1IWkNYm
- Fee-Based
- Critical Access Hospital, Hospital, Nursing Care Centers
- Center for Transforming Health Care

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (Perspectives on Patient Safety, Jan 2010)
- 2010
- Periodical Article
- Fee-Based
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# PPS0110
- Joint Commission Resources
Infection Control (continued)

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians

2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Antimicrobial Stewardship Toolkit

2012
- Toolkit
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission

Applying High Reliability Principles to Infection Prevention and Control in Long Term Care

2014
- E-Resource
- Accessible to All
- Nursing Care Centers
- The Joint Commission

"Ask Me If I’ve Washed My Hands" Buttons – Packs of 10 (Spanish)

2008
- Buttons
- Fee-Based
- All Accreditation Programs/Settings
- SKU# HHB05SP
- Joint Commission Resources, Joint Commission International

"Ask Me If I’ve Washed My Hands" Buttons – Packs of 10 (English)

2008
- Buttons
- Fee-Based

- All Accreditation Programs/Settings
- SKU# HHB05
- Joint Commission Resources, Joint Commission International

Be Flu Smart (Ambulatory Buzz, Oct 20, 2015)

2015
- Blog
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Be Prepared to Respond to Ebola Virus Disease: Checklist for health care organizations (Environment of Care News, Dec 2014)

2014
- Periodical Article
  - Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

Benchmark | Improving Performance on Health Care–Associated Bloodstream Infections in Newborns (The Source, Jan 2014)

2014
- Periodical Article
  - Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# TS0114
- Joint Commission Resources

Benchmark | Improving Performance on Influenza Vaccination Measures (The Source, Jun 2014)

2014
- Periodical Article
  - Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# TS0614
- Joint Commission Resources
► 2012
► Hard-Cover Book
► http://bit.ly/1hJbSim
► Fee-Based
► All Accreditation Programs/Settings
► SKU# BPIPC11, ISBN# 978-1-59940-619-0
► Joint Commission Resources

Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)
► 2015
► Periodical Article
► http://bit.ly/1Tkxwcl
► Fee-Based (via Ingenta Connect)
► All Accreditation Programs/Settings
► SKU# JQPS0115
► Joint Commission Resources

Best Practices on Reducing EEDs
► 2012
► Booklet
► Accessible to All
► Hospitals
► SKU# FR1034
► Joint Commission Resources, Joint Commission International

Best Practices on Reducing VAPs
► 2012
► Booklet
► http://bit.ly/1Kr6nU
► Accessible to All
► Hospitals
► SKU# FR1035
► Joint Commission Resources, Joint Commission International

► 2015
► Periodical Article
► http://bit.ly/1QoAI1F
► Fee-Based (via Ingenta Connect)
► Home Care
► SKU# JQPS0415
► Joint Commission Resources

Beyond the Quick Swab: Improving Rapid Influenza Testing
► 2014
► Video
► http://bit.ly/1Ek2nzA
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

► 2013
► Periodical Article
► http://bit.ly/1KANGLO
► Fee-Based (via Ingenta Connect)
► Home Care
► SKU# JQPS0813
► Joint Commission Resources
Case Study: Central DuPage Hospital Fights Back Against Central Line Infections (Perspectives on Patient Safety, Mar 2011)

- 2011
  - Periodical Article
  - http://bit.ly/1E03r0E
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - SKU# FR1039, SKU# PPS0311
  - Joint Commission Resources, The Joint Commission

Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (Environment of Care News, May 2013)

- 2013
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1015, SKU# ECN0513
  - Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (The Source, May 2013)

- 2013
  - Periodical Article
  - http://bit.ly/1nkaEBg
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# TS0513
  - Joint Commission Resources

CLABSI Toolkit and Monograph

- 2012
  - E- Toolkit
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain high-quality air throughout your facility (Environment of Care News, Aug 2014; Perspectives, Aug 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN0814
  - Joint Commission Resources

Classification Tree Analysis of Race-Specific Subgroups at Risk for a Central Venous Catheter–Related Bloodstream Infection (Journal on Quality and Patient Safety, Mar 2014)

- 2014
  - Periodical Article
  - http://bit.ly/1nkaD0a
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0314
  - Joint Commission Resources

CLABSI Toolkit – Infographic

- 2012
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
CMS: Designing an Effective Infection Prevention and Control Program in Deemed Status Hospices (The Source, May 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Home Care
  - SKU# TS0513
  - Joint Commission Resources

Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals
- 2014
  - Compendium
    - http://bit.ly/1StaANq
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Dental Clinic Surveys: Clarification Regarding Infection Control and Environment of Care (Environment of Care News, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# EC00215
  - Joint Commission Resources

Ebola Preparedness Resources
- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (Perspectives on Patient Safety, Dec 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
  - Joint Commission Resources, The Joint Commission

Educating Staff About MDROs (Perspectives on Patient Safety, Oct 2011)
- 2010
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1041, SKU# PPS0311
  - Joint Commission Resources
| **Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)** |
|---------------------------|---------------------------|
| 2015                      | 2015                      |
| Periodical Article        | Periodical Article        |
| Fee-Based (via Ingenta Connect) | Fee-Based (via Ingenta Connect) |
| All Accreditation Programs/Settings | Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers |
| SKU# TS0215               | SKU# TS0215               |
| Joint Commission Resources| Joint Commission Resources|

| **Engaging Frontline Staff in Central Line–Associated Bloodstream Infection Prevention Practice in the Wake of Superstorm Sandy (Journal on Quality and Patient Safety, Oct 2015)** |
|---------------------------|---------------------------|
| 2015                      | 2015                      |
| Periodical Article        | Periodical Article        |
| Fee-Based (via Ingenta Connect) | Fee-Based (via Ingenta Connect) |
| Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers | Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers |
| SKU# JQPS1015             | SKU# JQPS1015             |
| Joint Commission Resources| Joint Commission Resources|

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| **Facts about the Surgical Site Infections Project** |
|---------------------------|---------------------------|
| 2010                      | 2010                      |
| Fact Sheet                | Fact Sheet                |
| Accessible to All         | Accessible to All         |
| Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices | Center for Transforming Health Care |

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<th>Complying with Standard IC.02.02.01 for Ambulatory Health Care (The Source, Oct 2015)**</th>
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Infection Control (continued)

5 Sure-Fire Methods | Identifying Risks for Infection (The Source, Feb 2010)
- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# TS0210
- Joint Commission Resources

5 Sure-Fire Methods | Managing Staff Vaccination: Programs (IC.02.04.01) (The Source, Jan 2014)
- 2014
- Periodical Article
- Fee-Based
- All Accreditation Programs/Settings
- SKU# TS0114
- Joint Commission Resources

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1042, SKU# TS1111
- Joint Commission Resources, The Joint Commission

Getting Serious About Sepsis
- 2014
- Webinar and Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- Joint Commission Resources

Guide for RIDT Interpretation
- 2014
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

H1N1 & Seasonal Influenza: Improving Your Vaccination Program
- 2009
- Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Hand Hygiene Project
- Web Portal Page
- [http://bit.ly/1R2VeEL](http://bit.ly/1R2VeEL)
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)
- 2013
- Blog
- [http://bit.ly/1O1LbCh](http://bit.ly/1O1LbCh)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

High Water Mark: Ambulatory organization DaVita meets challenge of providing quality dialysis water to hospital inpatients (Environment of Care News, Dec 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# ECN1213
- Joint Commission Resources
Implementation and Evaluation of a Multicomponent Quality Improvement Intervention to Improve Efficiency of Hepatitis C Screening and Diagnosis (*Journal on Quality and Patient Safety*, Aug 2014)
- 2014
- Periodical Article
- [http://bit.ly/1q3kOsc](http://bit.ly/1q3kOsc)
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0814
- Joint Commission Resources

Implementation and Impact of an Automated Group Monitoring and Feedback System to Promote Hand Hygiene Among Health Care Personnel (*Journal on Quality and Patient Safety*, Sep 2014)
- 2014
- Periodical Article
- [http://bit.ly/1IM3moQ](http://bit.ly/1IM3moQ)
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0914
- Joint Commission Resources

Implementing Hospital Respiratory Protection Programs: Strategies from the Field
- 2014
- Monograph
- [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Improperly sterilized or high-level disinfected equipment (*Quick Safety! – Issue 2, May 2014*)
- 2014
- Newsletter Article
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery
- The Joint Commission

Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance (*Journal on Quality and Patient Safety*, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0115
- Joint Commission Resources

Infection Control: Reducing Antibiotic Overuse: May 26, 2016
- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- JCRQSN4561
- JCRQSN

Infection Prevention and Control Issues in Environment of Care, Third Edition
- 2015
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# IPIEC15, ISBN# 978-1-59940-917-7
- Joint Commission Resources

Infection Prevention and Control Issues in Environment of Care, Third Edition
- 2015
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBIPIEC15, ISBN# 978-1-59940-923-8
- Joint Commission Resources, Joint Commission International
Influenza and Influenza Vaccine Myths and Reality
- 2011
  - Chart
  - http://bit.ly/1NhZAmw
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Influenza Pandemic Preparedness and Response – Infographic
- 2015
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings
- 2015
  - Online Course
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

International Hand Hygiene
- 2012
  - Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Is It a Cold or the Flu?
- 2014
  - Poster
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Joining Forces for Patient Safety (Ambulatory Buzz, Jan 12, 2016)
- 2016
  - Blog
  - http://bit.ly/1ZY1cIO
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# ECN0414
  - The Joint Commission

Measuring Hand Hygiene Adherence: Overcoming the Challenges
- 2010
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Methods for Reducing Sepsis Mortality inEmergency Departments and Inpatient Units (Journal on Quality and Patient Safety, May 2015)
- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS0715
- Joint Commission Resources

National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures

- 2014
- Web Page
- [http://bit.ly/1nNKaZD](http://bit.ly/1nNKaZD)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission


- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0415
- Joint Commission Resources

OSHA & Worker Safety | Glovesick: Hospital gloves are vulnerable to permeation, punctures, and other risks; here’s how to keep health care workers safe (*Environment of Care News*, Jul 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0714
- Joint Commission Resources


- 2015
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# ECN0515
- Joint Commission Resources
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### Patient Safety Toolbox | Indwelling Catheter Performance Checklist *(The Source, Aug 2015)*
- **2015**
  - Periodical Article
  - Fee-Based
  - Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS0815
  - Joint Commission Resources

### Pediatric Patient Safety in the Emergency Department
- **2010**
  - E-Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# EBPPSE08, ISBN# 978-1-59940-530-8
  - Joint Commission Resources, Joint Commission International

### Perspectives on Patient Safety | AHRQ Study: Low Rates of Serious Infections Following Ambulatory Surgery *(The Source, Apr 2014)*
- **2014**
  - Periodical Article
  - [http://bit.ly/1SHgLNk](http://bit.ly/1SHgLNk)
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# TS0414
  - Joint Commission Resources

### Perspectives on Patient Safety | CDC: Guidelines Reduce Dialysis Bloodstream Infections *(The Source, Oct 2013)*
- **2013**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Home Care, Hospitals, Nursing Care Centers
  - SKU# TS1013
  - Joint Commission Resources

### Preventing Central Line-Associate Infections
- **2012**
  - Monograph
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

### Protecting Patients and Staff from Infection Risks: Cleaning and disinfecting environmental surfaces *(Environment of Care News, Oct 2015)*
- **2015**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN1015
  - Joint Commission Resources

### Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? *(Journal on Quality and Patient Safety, May 2015)*
- **2015**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# JQPS0515
  - Joint Commission Resources
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Protecting Patients and Staff: PPE Training Through Simulation (The Source, Feb 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# JQPS0216
  - The Joint Commission

Providing a Safer Environment for Health Care Personnel and Patients through Influenza Vaccination

- 2009
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Reducing Central Line–Associated Bloodstream Infections in Three ICUs at a Tertiary Care Hospital in the United Arab Emirates (Journal on Quality and Patient Safety, Dec 2014)

- 2014
  - Periodical Article
  - http://bit.ly/1QcKoAh
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS1214
  - Joint Commission Resources

Providing a Safer Environment for Health Care Personnel and Patients through Influenza Vaccination

- 2012
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Reducing Clostridium difficile Incidence, Colectomies, and Mortality in the Hospital Setting: A Successful Multidisciplinary Approach (Journal on Quality and Patient Safety, Jul 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Hospitals
  - SKU# JQPS0713
  - Joint Commission Resources

R³ Report | Issue 2: CAUTI

- 2011
  - Newsletter
  - http://bit.ly/1E0fYBk
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Reducing Sepsis Mortality

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0415
  - Joint Commission Resources

R³ Report | Issue 3: Influenza Vaccination

- 2015
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Resources for Ebola Preparedness (The Source, Apr 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0415
  - Joint Commission Resources
Scoping Out a Growing Problem (Environment of Care News, Oct 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# ECN1013
- Joint Commission Resources

Sentinel Event Alert | Issue 28: Infection Control-related Sentinel Events
- 2003
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
- 2014
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert – Addendum | Issue 20: Exposure to Creutzfeldt-Jakob Disease
- 2003
- Alert
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Some Good News About CLABSI, and How to Make it Even Better (The View from The Joint Commission, April 29, 2014)
- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Speak Up™ | 5 Things You Can Do to Prevent Infection
- 2012
- Brochure, Poster
- http://bit.ly/1gQyOJ
- Fee-Based
- All Accreditation Programs/Settings
- SKU# SPKBRC
- The Joint Commission, Joint Commission Resources

Speak Up™ | Antibiotics: Know the Facts
- 2015
- Podcast, Poster, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Prevent the Spread of Infection
- 2014
- Video, Podcast, Brochure
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (The Source, Apr 2013)
- 2013
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1012, SKU# TS0413
- Joint Commission Resources, Joint Commission International, The Joint Commission

Spotlight on Success: Mission Hospital Transforms Challenging Survey into a Patient Safety Victory (The Source, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS1015
- Joint Commission Resources

Standard IC.02.04.01 Influenza Vaccination for Licensed Independent Practitioners and Staff (HAP, CAH, LTC)
- 2011
- Presentation Slides
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards BoosterPak™ for High-Level Disinfection (HLD) and Sterilization
- 2015
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Critical Access Hospital, Hospital
- The Joint Commission

“Stopping Infection Is In Our Hands” Buttons – Packs of 10 (English)
- 2008
- Buttons

Strategies for Improving Health Care Personnel Influenza Vaccination Rates
- 2012
- Chart
- Accessible to All
- All Accreditation Programs/Settings
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Strategies for Improving Rapid Influenza Testing – Infographic
- 2013
- Poster
- Accessible to All
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Strategies for Improving Rapid Influenza Testing and Treatment in Ambulatory Settings (SIRAS)
- 2014
- Online Course
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Study of Ebola Preparedness Resources in U.S. Hospitals: Costs, Benefits and Challenges
- 2015
- Web Portal Page
- [http://bit.ly/1TzwuLm](http://bit.ly/1TzwuLm)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Superbug reveals challenges with high-level disinfection (Quick Safety! — Issue 11, Mar 2011)
  ➤ 2015
  ➤ Newsletter Article
  ➤ http://bit.ly/1XmaN46
  ➤ Accessible to All
  ➤ All Accreditation Programs/Settings
  ➤ The Joint Commission

Surgical Site Infections
  ➤ 2010
  ➤ Wep Portal Home Page
  ➤ http://bit.ly/1nJTBZL
  ➤ Accessible to All
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  ➤ Center for Transforming Health Care

Surgical Site Infections Storyboard
  ➤ 2010
  ➤ Booklet
  ➤ http://bit.ly/1KcG1Y4
  ➤ Accessible to All
  ➤ Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices

Surveyors Stop Scoring for Failure to Measure Surgical Site Infection Rates Past 30 Days (Perspectives, May 2013)
  ➤ 2013
  ➤ Book
  ➤ http://bit.ly/1PDjzaA
  ➤ Accessible to All
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  ➤ Joint Commission Resources

Sustaining and Spreading Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)
  ➤ 2015
  ➤ Periodical Article
  ➤ http://bit.ly/1Awzhyx

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Tackling Surgical Site Infections
  ➤ 2010
  ➤ Video
  ➤ http://bit.ly/1WkNYm
  ➤ Accessible to All
  ➤ Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ➤ Center for Transforming Health Care

Take 5 with The Joint Commission | Free Guide for NPSG on Preventing Surgical Site Infections
  ➤ 2013
  ➤ Podcast
  ➤ http://bit.ly/1nAxvI4
  ➤ Accessible to All
  ➤ Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Managing Risk During Transition to New ISO Tubing Connector Standards
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Take 5 with The Joint Commission | Avoid a Return Trip to the Hospital
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► 2014
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Take 5 with The Joint Commission | New TQ hand hygiene compliance data says it all
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► Podcast
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Take 5 with The Joint Commission | On Rapid Influenza Testing
► 2013
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Take 5 with The Joint Commission | Removing treatment barriers for patients with sepsis
► 2014
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Take 5 with The Joint Commission | The Contagious Patient
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► http://bit.ly/1nAxvI4
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► The Joint Commission

Take 5 with The Joint Commission | Vial Safety
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Take 5 with The Joint Commission | What Parents Need To Know About Enterovirus 68
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Take 5 with The Joint Commission | New Standards
 BoosterPak™ now available – High-Level Disinfection (HLD) and Sterilization

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  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take That Back: How to handle medical device recalls
(Environment of Care News, Jun 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# ECN0615
  - Joint Commission Resources

Targeted Solutions Tool®: Hand Hygiene

- 2009
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Tdap Vaccination Strategies for Adolescents and
Adults, Including Health Care Personnel: Strategies
from Research and Practice

- 2011
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
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Teleconference on Behavioral Health Care Standard
IC.02.04.01

- 2011
  - Slide Presentation
  - http://bit.ly/1n07uH4
  - Accessible to All
  - Behavioral Health Care
  - The Joint Commission

Teleconference on Standard IC.02.04.01 (Non-Acute)
Non-Acute Programs

- 2011
  - Slide Presentation
  - Accessible to All

  - Ambulatory Health Care, Behavioral Health Care,
    Home Care, Nursing Care Centers, Office-Based
    Surgery Practices
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The APIC/Joint Commission Resources Infection
Prevention and Control Workbook, Second Edition

- 2010
  - E-Book
  - Fee-Based
    All Accreditation Programs/Settings
  - SKU# EBICSA09, ISBN# 9781599404813
  - Joint Commission Resources

The APIC/Joint Commission Resources Infection
Prevention and Control Workbook, Second Edition

- 2010
  - Soft-Cover Book
  - Fee-Based
    All Accreditation Programs/Settings
  - SKU# ICSA09, ISBN# 9781599403137
  - Joint Commission Resources

The Infection Prevention and HAI Portal

- Web Portal Home Page
  - Accessible to All
    All Accreditation Programs/Settings
  - The Joint Commission
The Joint Commission's Implementation Guide for NPSG.07.05.01 on Surgical Site Infections
- 2013
- Book
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

The Sepsis Early Recognition and Response Initiative (SERRI) (*Journal on Quality and Patient Safety*, Mar 2016)
- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
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- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care
- SKU# TS0715
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- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Office-Based Surgery Centers
- SKU# TS1014
- Joint Commission Resources

Training for a Pandemic: How OSF HealthCare used emergency preparedness principles to boost vaccination rates (*Environment of Care News*, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

Troubled Waters: Managing hospital risks associated with an interrupted or contaminated water supply (*Environment of Care News*, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1115
- Joint Commission Resources

Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (*Journal on Quality and Patient Safety*, Jan 2016)
- 2012
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FRI043, SKU# JQPS0116
- Joint Commission Resources

Using the Risk Assessment to Set Goals and Develop the Infection Prevention and Control Plan
- Book Chapter
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1044
- Joint Commission Resources, The Joint Commission
Using the Targeted Solutions Tool® to Improve Hand Hygiene Compliance Is Associated with Decreased Health Care–Associated Infections (Journal on Quality and Patient Safety, Jan 2016)

Variability of Surveillance Practices for Central Line–Associated Bloodstream Infections and Its Implications for Health Care Reform (Benchmark, Mar/Apr 2011)

What we can learn from the Ebola Emergencies: Ebola-treating hospitals talk about managing infectious disease (Environment of Care News, Apr 2015)

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

### KEY

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<td>2016 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)</td>
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<td>An Initiative to Improve the Management of Clinically Significant Test Results in a Large Health Care Network (Journal on Quality and Patient Safety, Nov 2013)</td>
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CMS: Ensuring Your Ambulatory Surgery Center is CLIA’88 Compliant (The Source, Sep 2013)

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Periodical Article
http://bit.ly/1PhLryi
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5 Sure-Fire Methods | Complying with QSA.01.03.01 for Laboratories (The Source, Aug 2013)

2013
Periodical Article
http://bit.ly/1Jxl9eS
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SKU# TS0813
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5 Sure-Fire Methods | Complying with WT.03.01.01 for Ambulatory Care and Office-Based Surgery Practices (The Source, Jul 2015)

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Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)

- 2015
- Periodical Article
- [http://bit.ly/1OQ0RzD](http://bit.ly/1OQ0RzD)
- Fee-Based (via Ingenta Connect)
- Laboratory, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission

- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

### A Collaborative Learning Network Approach to Improvement: The CUSP Learning Network *(Journal on Quality and Patient Safety, Apr 2015)*
- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- SKU# JQPS0415
- Joint Commission Resources

### A Population-Based Care Improvement Initiative for Patients at Risk for Delirium, Alcohol Withdrawal, and Suicide Harm *(Journal on Quality and Patient Safety, Jul 2015)*
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- SKU# JQPS0715
- Joint Commission Resources

### A Qualitative Analysis of Physician Perspectives on Missed and Delayed Outpatient Diagnosis: The Focus on System-Related Factors *(Journal on Quality and Patient Safety, Oct 2014)*
- 2014
- Periodical Article
- [http://bit.ly/1m2s04X](http://bit.ly/1m2s04X)
- Fee-Based (via Ingenta Connect)
- SKU# JQPS1014
- Joint Commission Resources

### Accountability Measures
- Web Portal Home Page
- SKU# The Joint Commission

### Accuracy of the Adverse Outcome Index: An Obstetrical Quality Measure *(Journal on Quality and Patient Safety, Aug 2015)*
- 2015
- Periodical Article
- [http://bit.ly/1Qi31m1](http://bit.ly/1Qi31m1)
- SKU# JQPS0815
- Joint Commission Resources
AHRQ Patient Safety Indicators: Time to Include Hemorrhage and Infection During Childbirth (Journal on Quality and Patient Safety, Mar 2013)
- 2013
- Periodical Article
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The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

<table>
<thead>
<tr>
<th>Key</th>
<th>Resource name</th>
<th>Year published</th>
<th>Link</th>
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<td></td>
<td>A Qualitative Analysis of Physician Perspectives on Missed and Delayed Outpatient Diagnosis: The Focus on System-Related Factors (Journal on Quality and Patient Safety, Oct 2014)</td>
<td>2014</td>
<td><a href="http://bit.ly/1TXY1aW">http://bit.ly/1TXY1aW</a></td>
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<td>Assigning a Team-Based Pager for On-Call Physicians Reduces Paging Errors in a Large Academic Hospital (Journal on Quality and Patient Safety, Feb 2014)</td>
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<td><a href="http://bit.ly/1oojiiA">http://bit.ly/1oojiiA</a></td>
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<td>Accreditation Management Skills: Encouraging Leader and Physician Engagement (The Source, Mar 2015)</td>
<td>2015</td>
<td><a href="http://bit.ly/20c2Y6e">http://bit.ly/20c2Y6e</a></td>
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<td>CJCP® Education Module</td>
<td>Medical Staff and the Accreditation Professional</td>
<td>2016</td>
<td><a href="http://bit.ly/1QYJhXG">http://bit.ly/1QYJhXG</a></td>
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<td><strong>Credentialing and Privileging Your Hospital Medical Staff: Examples for Improving Compliance, Second Edition</strong></td>
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### Medical Staff & Physicians (continued)

**Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers** *(Leadership Blog, Sep 4, 2013)*

- 2013
- Blog
- [http://bit.ly/1O1LbCh](http://bit.ly/1O1LbCh)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**Help your medical staff shine during survey** *(Leadership Blog, Feb 19, 2014)*

- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**How The Joint Commission supports the work of physicians** *(Leadership Blog, Jun 19, 2013)*

- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**Instituting a Culture of Professionalism: The Establishment of a Center for Professionalism and Peer Support** *(Journal on Quality and Patient Safety, Apr 2014)*

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

**Lessons Learned on a Journey from Surgeon to Chief Quality Officer** *(Journal on Quality and Patient Safety, Feb 2016)*

- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0216
- Joint Commission Resources

**OPPE and FPPE: Tools to help make privileging decisions** *(Leadership Blog: Apr 21, 2013)*

- 2013
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Physician Attitudes Toward Family-Activated Medical Emergency Teams for Hospitalized Children** *(Journal on Quality and Patient Safety, Apr 2014)*

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- The Joint Commission

**Physician Leader Monthly**

- Newsletter
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Physician Motivation: Listening to What Pay-for-Performance Programs and Quality Improvement Collaboratives Are Telling Us (Journal on Quality and Patient Safety, Nov 2015)

► 2015
► Periodical Article
► http://bit.ly/1RRFtdH
► Fee-Based
► All Accreditation Programs/Settings
► SKU# JQPS1115
► Joint Commission Resources

Physicians and The Joint Commission: The Patient Safety Partnership

► 2008
► E-Resource
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Simulation-Based Ongoing Professional Practice Evaluation in Psychiatry: A Novel Tool for Performance Assessment (Journal on Quality and Patient Safety, Jul 2013)

► 2013
► Periodical Article
► http://bit.ly/1SCUUI
► Fee-Based (via Ingenta Connect)
► Hospital
► SKU# JQPS0713
► Joint Commission Resources

Standards BoosterPak™ for Credentialing and Privileging in Non-Hospital Settings

► 2011
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► Ambulatory Health Care, Behavioral Health Care, Home Care, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards BoosterPak™ for Focused Professional Practice Evaluation/Ongoing Professional Practice Evaluation (FPPE/OPPE)

► 2011
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► Critical Access Hospital, Hospital
► The Joint Commission


► 2014
► Periodical Article
► http://bit.ly/1ZCjBKN
► Fee-Based (via Ingenta Connect)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS1214
► Joint Commission Resources

Strategies for Compliance: Credentialing and Privileging for Ambulatory Health Care (The Source, Nov 2014)

► 2014
► Periodical Article
► http://bit.ly/1PMzdFX
► Fee-Based (via Ingenta Connect)
► Ambulatory Health Care
► SKU# TS1114
► Joint Commission Resources

Supporting the Work of Physician Leaders

► 2013
► Video
► http://bit.ly/1Ek2nzA
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Taking time out before procedures: a team effort
(Leadership Blog, Jun 8, 2015)
- 2015
- Blog
- http://bit.ly/1opMUNa
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

- 2011
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# EBMSH11, ISBN# 978-1-59940-651-0
- Joint Commission Resources

Tracer Methodology 101 | Credentialing and Privileging in Ambulatory Health Care (The Source, Jun 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care
- SKU# TS0613
- Joint Commission Resources

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital
- 2014
- Periodical Article
- http://bit.ly/1O7m1pn
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0115
- Joint Commission Resources

Using OPPE as a performance improvement tool
(Leadership Blog, Feb 5, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4557
- JCRQSN

### A Clinical Practice Agreement Between Pharmacists and Surgeons Streamlines Medication Management (Journal on Quality and Patient Safety, Jul 2014)
- 2014
- Periodical Article
- [http://bit.ly/1RA1m0U](http://bit.ly/1RA1m0U)
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0714
- Joint Commission Resources

### A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (Journal on Quality and Patient Safety, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS1015
- Joint Commission Resources

### A Medication-Based Trigger Tool to Identify Adverse Events in Pediatric Anesthesiology (Journal on Quality and Patient Safety, Jul 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- SKU# JQPS0714
- Joint Commission Resources

### A Multicenter, Multidisciplinary, High-Alert Medication Collaborative to Improve Patient Safety: The Singapore Experience (Journal on Quality and Patient Safety, May 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0513
- Joint Commission Resources
A Novel Design for Drug-Drug Interaction Alerts Improves Prescribing Efficiency (Journal on Quality and Patient Safety, Sep 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0915
  - Joint Commission Resources

A Toolkit to Disseminate Best Practices in Inpatient Medication Reconciliation: Multi-Center Medication Reconciliation Quality Improvement Study (MARQUIS) (Journal on Quality and Patient Safety, Aug 2013)

- 2013
  - Periodical Article
  - http://bit.ly/23f1w1T
  - Fee-Based (via Ingenta Connect)
  - Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0813
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0815
  - Joint Commission Resources

Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)

- 2016
  - Periodical Article
  - http://bit.ly/1RKXMMc
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# JQPS0416
  - Joint Commission Resources

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (Perspectives on Patient Safety, Jan 2010)

- 2010
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# PPS0110
  - Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians

- 2012
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Antibiotics for the common cold (viral upper respiratory infections): Donna E. Sweet, M.D., AAHIVS, MACP, American College of Physicians

- 2012
  - Podcast
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission
Anticoagulation Education: Do Patients Understand Potential Medication-Related Emergencies? (Journal on Quality and Patient Safety, Jan 2013)

2013
Periodical Article
http://bit.ly/1jYlSWF
Fee-Based (via Ingenta Connect)
Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
SKU# JQPS0113
Joint Commission Resources

Antimicrobial Stewardship Toolkit
2012
Toolkit
http://bit.ly/1TMoSt7y
Accessible to All
All Accreditation Programs/Settings
SKU# FR1007
Joint Commission Resources, Joint Commission International, The Joint Commission

Approaches to Pain Management: An Essential Guide for Clinical Leaders, Second Edition
2010
E-Book
http://bit.ly/1HRLF1
Fee-Based
Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
SKU# EBAPM10, ISBN# 978-1-59940-538-4
Joint Commission Resources, Joint Commission International

2014
Periodical Article
http://bit.ly/1S4NYk8
Fee-Based (via Ingenta Connect)
Critical Access Hospital, Hospital
SKU# JQPS0214
Joint Commission Resources

Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)
2015
Periodical Article
http://bit.ly/1Y8ryyj
Fee-Based (via Ingenta Connect)
Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
SKU# ECN0815
Joint Commission Resources

Center for Transforming Health Care: Collaborative Project Delivers Safe and Effective Methods for Insulin Use (The Source, Apr 2015)
2015
Periodical Article
http://bit.ly/1WuL8FP
Fee-Based (via Ingenta Connect)
Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
SKU# TS0415
Joint Commission Resources
CMS: Complying with Rules for Standing Orders (The Source, Jan 2013)
- 2013
  - Periodical Article
  - http://bit.ly/1KrijhQ0
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0113
  - Joint Commission Resources

Editorial | Bar-Coded Medication Administration Brings Trade-Offs Even with Humane Automation and Lean Approaches (Journal on Quality and Patient Safety, Aug 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# JQPS0814
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard MM.01.01.03 (The Source, May 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0514
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard MM.07.01.03 (The Source, Nov 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices

5 Sure-Fire Methods | Improving the Safety of Anticoagulation Therapy (The Source, Dec 2015)
- 2015
  - Periodical Article
  - Fee-Based
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS1215
  - Joint Commission Resources

5 Sure-Fire Methods | Safely Manage Look-Alike/Sound-Alike Medications (The Source, Aug 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0814
  - Joint Commission Resources

Impact of a Reengineered Electronic Error-Reporting System on Medication Event Reporting and Care Process Improvements at an Urban Medical Center (Journal on Quality and Patient Safety, Sep 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0914
  - Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Hospital
- SKU# JQPS0815
- Joint Commission Resources


- 2015
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4560
- JCRQSN

Infection Control: Reducing Antibiotic Overuse: May 26, 2016

- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4561
- JCRQSN

Lines Crossed: Preventing Medication Errors Involving Multiple IVs (*The Source*, May 2014)

- 2014
- Periodical Article
- [http://bit.ly/1n9WPW1](http://bit.ly/1n9WPW1)
- Fee-Based (via Ingenta Connect)
- Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0514
- Joint Commission Resources


- 2014
- Periodical Article
- [http://bit.ly/1PFqEor](http://bit.ly/1PFqEor)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0114
- Joint Commission Resources

Medication Management Tracer Workbook

- 2011
- E-Book
- [http://bit.ly/1g7z8mJ](http://bit.ly/1g7z8mJ)
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBMMTW11, ISBN# 978-1-59940-645-9
- Joint Commission Resources Joint Commission International

Medication Management Tracer Workbook

- 2011
- Soft Cover Book
- [http://bit.ly/1g7z8mJ](http://bit.ly/1g7z8mJ)
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# MMTW11, ISBN# 978-1-59940-609-1
- Joint Commission Resources Joint Commission International
Medication Safety (continued)

Medication Management: Countering Drug Diversion
(The Source, Aug 2015)
  ➤ 2015
  ➤ Periodical Article
  ➤ http://bit.ly/1QeCUz3
  ➤ Fee-Based (via Ingenta Connect)
  ➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ➤ SKU# TS0815
  ➤ Joint Commission Resources

Medication Safety in the Operating Room: A Survey of Preparation Methods and Drug Concentration Consistencies in Children’s Hospitals in the United States (Journal on Quality and Patient Safety, Oct 2014)
  ➤ 2014
  ➤ Periodical Article
  ➤ http://bit.ly/1nmGgqK
  ➤ Fee-Based (via Ingenta Connect)
  ➤ Critical Access Hospital, Hospital
  ➤ SKU# JQPS1014
  ➤ Joint Commission Resources

  ➤ 2014
  ➤ Periodical Article
  ➤ http://bit.ly/1tw30Tc
  ➤ Fee-Based (via Ingenta Connect)
  ➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ➤ SKU# TS0314
  ➤ Joint Commission Resources

Menacing Meds: How to safely manage hazardous drugs in the health care environment (Environment of Care News, Mar 2014)
  ➤ 2014
  ➤ Periodical Article
  ➤ http://bit.ly/1NSkErm
  ➤ Fee-Based (via Ingenta Connect)

➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ SKU# ECN0314
➤ Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)
  ➤ 2016
  ➤ Periodical Article
  ➤ http://bit.ly/1oikfen
  ➤ Fee-Based (via Ingenta Connect)
  ➤ Critical Access Hospital, Hospital, Office-Based Surgery Practices
  ➤ SKU# JQPS0415
  ➤ Joint Commission Resources

  ➤ 2015
  ➤ Newsletter Article
  ➤ http://bit.ly/1PG2TgT
  ➤ Accessible to All
  ➤ All Accreditation Programs/Settings
  ➤ The Joint Commission

Northport Veterans Affairs Medical Center: Journey to Improve Medication Safety (The Source, May 2014)
  ➤ 2014
  ➤ Periodical Article
  ➤ http://bit.ly/1P635ZG
  ➤ Fee-Based (via Ingenta Connect)
  ➤ Critical Access Hospital, Hospital
  ➤ SKU# TS0514
  ➤ Joint Commission Resources

Pediatric Patient Safety in the Emergency Department
  ➤ 2008
  ➤ E-Book
  ➤ http://bit.ly/1NnSR63
  ➤ Fee-Based
  ➤ Critical Access Hospital, Hospital
  ➤ SKU# EBPPSE08, ISBN# 978-1-59940-530-8
  ➤ Joint Commission Resources Joint Commission International
Medication Safety (continued)

Pediatric Patient Safety in the Emergency Department
- 2008
  - Soft Cover Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# PPSE08; ISBN# 978-1-59940-212-3
  - Joint Commission Resources Joint Commission International

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQP1215
  - Joint Commission Resources

Perspectives on Patient Safety | Joint Commission Releases Sentinel Event Alert on Misuse of Vials ([The Source, Aug 2014](http://bit.ly/1QeD0Xo)
- 2014
  - Periodical Article
  - [http://bit.ly/1QeD0Xo](http://bit.ly/1QeD0Xo)
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0515
  - Joint Commission Resources

- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)

Perspectives on Patient Safety | ISMP: Pharmacy Time Guarantees Contribute to Medication Errors ([The Source, Jan 2013](http://bit.ly/1T5sjcm)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0113
  - Joint Commission Resources

Preventing Errors Associated with Loading Doses of Medications ([The Source, Jan 2013](http://bit.ly/1nmH12R)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0113
  - Joint Commission Resources
Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (*Journal on Quality and Patient Safety*, Feb 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0216
  - Joint Commission Resources

Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements

- 2008
  - Webinar
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FR1023
  - Joint Commission Resources

Sentinel Event Alert | Issue 11: High-alert medications and patient safety

- 1999
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

 Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations

- 2001
  - Alert
  - Accessible to All

Sentinel Event Alert | Issue 34: Preventing vincristine administration errors

- 2005
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
  - The Joint Commission

Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors

- 2006
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors

- 2008
  - Alert
  - [http://bit.ly/1fkPgHQ](http://bit.ly/1fkPgHQ)
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants

- 2008
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
- 2012
- Alert
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 39: Preventing pediatric medication errors
- 2008
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
- 2008
- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 3)
- 2005
- Poster
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKP05MM
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish (Pack of 100)
- 2005
- Brochure
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKBR05MMSP
- The Joint Commission

Speak Up™ | Take Medication Safely
- 2011
- Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | tomar Medicamentos de Manera Segura
- 2011
- Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Medication Safety (continued)

Speak Up™ | Antibiotics: Know the Facts
► 2015
► Podcast, Poster, Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Spotlight on Success | Children’s Specialized Hospital Boosts Medication Reconciliation Rates (The Source, Mar 2013)
► 2013
► Periodical Article
► http://bit.ly/1T5s5sG
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# TS0313
► Joint Commission Resources

Spotlight on Success | Christiana Care Visiting Nurse Association (The Source, Mar 2014)
► 2014
► Periodical Article
► http://bit.ly/1RnNoBD
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# TS0314
► Joint Commission Resources

Standards BoosterPak™ for Safe Medication Storage
► 2009
► BoosterPak
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Antibiotics: Know the Facts
► 2014
► Podcast
► http://bit.ly/1nAxvl4

Take 5 with The Joint Commission | Clearing Up Misperceptions about the Pain Standards
► 2013
► Podcast
► http://bit.ly/1nAxvl4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | The Challenges of Managing Pain the ED
► 2014
► Podcast
► http://bit.ly/1nAxvl4
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Take 5 with The Joint Commission | Vial Safety
► 2014
► Podcast
► http://bit.ly/1nAxvl4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

The Effects of Electronic Prescribing by Community-Based Providers on Ambulatory Medication Safety (Journal on Quality and Patient Safety, Dec 2013)
► 2013
► Periodical Article
► http://bit.ly/1YW6YTG
► Fee-Based (via Ingenta Connect)
► Ambulatory Health Care
► SKU# JQPS1213
► Joint Commission Resources
Medication Safety (continued)

The Nurse’s Role in Medication Safety, Second Edition
- 2011
  - E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBNRMS11, ISBN# 978-1-59940-724-1
  - Joint Commission Resources Joint Commission International

The Nurse’s Role in Medication Safety, Second Edition
- 2011
  - Hard-Cover Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# NRMS11, ISBN# 978-1-59940-618-3
  - Joint Commission Resources Joint Commission International

The Value of Computerized Provider Order Entry: Is It Time for the Debate to Be Over? (Journal on Quality and Patient Safety, Aug 2015)
- 2015
  - Periodical Article
  - http://bit.ly/1Qn0nzX
  - Fee-Based (via Ingenta Connect)
  - Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# JQPS0815
  - Joint Commission Resources

Tracer Methodology 101 | Medication Management in the Community Health Center (The Source, Mar 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care
  - SKU# TS0314
  - Joint Commission Resources

Tracer Methodology 101 | Medication Management System Tracer in Home Infusion Pharmacy (The Source, Sep 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Home Care
  - SKU# TS0913
  - Joint Commission Resources

Tracer Methodology 101 | Medication Management Tracer in an Urgent Care Facility (The Source, Aug 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care
  - SKU# TS0813
  - Joint Commission Resources

Tracer Methodology 101 | Medication Storage in Hospitals (The Source, Jul 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# TS0714
  - Joint Commission Resources
Medication Safety (continued)

Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN1114
- Joint Commission Resources

Using Lean “Automation with a Human Touch” to Improve Medication Safety: A Step Closer to the “Perfect Dose” (Journal on Quality and Patient Safety, Aug 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0814
- Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
- 2015
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Using Lean to Improve Medication Administration Safety: In Search of the “Perfect Dose” (Journal on Quality and Patient Safety, May 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0513
- Joint Commission Resources
Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

### Key

- **Resource name**
- **Year published**
- **Link**
- **Accessibility** (accessible to all, fee-based, or complimentary to customers)
- **Applicable accreditation programs/settings**
- **Identifier for ordering or referencing**
- **Source of content**

#### CJCP® Certification Joint Commission Professional™

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<tr>
<th>Focus on the ‘Nursing’ Chapter (The Source, Dec 2014)</th>
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<tbody>
<tr>
<td>2014</td>
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<td>Periodical Article</td>
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<tr>
<td>Fee-Based (via Ingenta Connect)</td>
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<tr>
<td>Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices</td>
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<td>SKU# TS1214</td>
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<td>Joint Commission Resources</td>
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#### Engaging Frontline Leaders and Staff in Real-Time Improvement (Journal on Quality and Patient Safety, Apr 2016)

| 2016 |
| Periodical Article |
| Fee-Based (via Ingenta Connect) |
| Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices |
| SKU# JQPS0416 |
| Joint Commission Resources |

#### Evaluation of a Problem-Specific SBAR Tool to Improve After-Hours Nurse-Physician Phone Communication: A Randomized Trial (Journal on Quality and Patient Safety, Nov 2013)

| 2013 |
| Periodical Article |
| Fee-Based (via Ingenta Connect) |
| Critical Access Hospital, Home Care, Hospital, Nursing Care Centers |
| SKU# JQPS1113 |
| Joint Commission Resources |

#### Facts about the Nursing Advisory Council

| Web Page |
| Accessible to All |
| Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices |
| The Joint Commission |
Health Care at the Crossroads Report: Strategies for Addressing the Evolving Nursing Crisis

- 2005
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Instituting a Culture of Professionalism: The Establishment of a Center for Professionalism and Peer Support ([Journal on Quality and Patient Safety](https://www.jointcommission.org), Apr 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

Long-Term Safety and Efficacy of a Universal Nursing-Run Intravenous Insulin Guideline ([Journal on Quality and Patient Safety](https://www.jointcommission.org), Feb 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0214
- Joint Commission Resources

National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures

- 2014
- Web Page


- 2015
- Periodical Article
- [http://bit.ly/1TxM3CN](http://bit.ly/1TxM3CN)
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0715
- Joint Commission Resources

Reductions in Sepsis Mortality and Costs After Design and Implementation of a Nurse-Based Early Recognition and Response Program ([Journal on Quality and Patient Safety](https://www.jointcommission.org), Nov 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS1115
- Joint Commission Resources

Spotlight on Success | Christiana Care Visiting Nurse Association ([The Source](https://www.jointcommission.org), Mar 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0314
- Joint Commission Resources
Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs

► 2013
► Periodical Article
► http://bit.ly/1Mxoueb
► Accessible to All
► All Accreditation Programs/Settings
► SKU# FR1012
► Joint Commission Resources, Joint Commission International, The Joint Commission

Standards FAQs | LPNs Performing Assessment

► 2008
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► All Accreditation Programs/Settings
► The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition

► 2011
► Hard-Cover Book
► http://bit.ly/1IWEi2P
► Fee-Based
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# NRMS11, ISBN# 978-1-59940-618-3
► Joint Commission Resources, Joint Commission International

The Nurse's Role in Medication Safety, Second Edition

► 2011
► E-Book
► http://bit.ly/1IWEi2P
► Fee-Based
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# EBNRMS11, ISBN# 978-1-59940-724-1
► Joint Commission Resources, Joint Commission International

Using "Best-Fit" Interventions to Improve the Nursing Intershift Handoff Process at a Medical Center in Lebanon (Journal on Quality and Patient Safety, Oct 2013)

► 2013
► Periodical Article
► Fee-Based (via Ingenta Connect)
► Critical Access Hospital, Hospital
► SKU# JQPS1013
► Joint Commission Resources

Using the Integrated Nurse Leadership Program to Reduce Sepsis Mortality (Journal on Quality and Patient Safety, Jun 2015)

► 2015
► Periodical Article
► http://bit.ly/1TfVOdZ
► Fee-Based (via Ingenta Connect)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS0615
► Joint Commission Resources
Patients and their families can benefit from the specialized approaches of palliative care, which aim to improve a patient’s quality of life while facing problems associated with life-threatening illnesses. Resources listed in this section include a brochure and the manual of palliative care certification standards.

**KEY**

- **Resource name**
- **Year published**
- **Link**
- **Accessibility (accessible to all, fee-based, or complimentary to customers)**
- **Applicable accreditation programs/settings**
- **Identifier for ordering or referencing**
- **Source of content**

### 2015–2016 Palliative Care Certification Manual
- **2015**
- E-dition
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Joint Commission Resources

### 2015–2016 Palliative Care Certification Manual
- **2015**
- Soft-Cover Book
- [http://bit.ly/1O7xZCu](http://bit.ly/1O7xZCu)
- Fee-Based
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# PCC15, ISBN# 978-1-59940-894-1
- Joint Commission Resources

### A Risk Analysis of Cancer Care in Norway: The Top 16 Patient Safety Hazards (*Journal on Quality and Patient Safety*, Nov 2013)
- **2013**
- Periodical Article
- [http://bit.ly/1Kg6rJs](http://bit.ly/1Kg6rJs)
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Home Care, Hospital

### CMS: Designing an Effective Infection Prevention and Control Program in Deemed Status Hospices (*The Source*, May 2013)
- **2013**
- Periodical Article
- [http://bit.ly/1Prwr0o](http://bit.ly/1Prwr0o)
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS0513
- Joint Commission Resources

### Complying with PC.02.01.03 for Deemed Status Home Health Organizations and Hospices CMS (*The Source*, Apr 2014)
- **2014**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS0414
- Joint Commission Resources

### Innovation at Work: Androscoggin Home Care & Hospice Focuses on Patient-Centered Care (*The Source*, Nov 2013)
- **2013**
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS0414
- Joint Commission Resources
Palliative Care (continued)

Speak Up™ | What You Need to Know About Your Serious Illness and Palliative Care
- 2012
- Brochure
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission, Joint Commission Resources

Speak Up™ | What You Need to Know About Your Serious Illness and Palliative Care (Pack of 100)
- 2012
- Brochure
- Fee-Based
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# SPKUPPC12
- The Joint Commission, Joint Commission Resources

Spotlight on Certification | Strategies for Complying with PCPM.6 for Palliative Care (The Source, Apr 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care, Hospital
- SKU# TS0414
- Joint Commission Resources

Spotlight on Certification | Tailoring Care, Treatment, and Services to Meet Patient Needs (The Source, May 2015)
- 2015
- Periodical Article
- http://bit.ly/1Kg6gOf
- Fee-Based (via Ingenta Connect)
- Behavioral Health Care, Critical Access Hospital, Hospital,
- SKU# TS0515
- Joint Commission Resources
Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**KEY**

<table>
<thead>
<tr>
<th>Resource name</th>
<th>Year published</th>
<th>Link</th>
<th>Accessibility (accessible to all, fee-based, or complimentary to customers)</th>
<th>Applicable accreditation programs/settings</th>
<th>Identifier for ordering or referencing</th>
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</tr>
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<tbody>
<tr>
<td>A Tweet in Time: How two hospitals used social media to instantly update communicators and the community after a fertilizer factory explosion <em>(Environment of Care News, Feb 2014)</em></td>
<td>2014</td>
<td><a href="http://bit.ly/1QxXllo">http://bit.ly/1QxXllo</a></td>
<td>Fee-Based (via Ingenta Connect)</td>
<td>Critical Access Hospital, Hospital</td>
<td>SKU# ECN0214</td>
<td>Joint Commission Resources</td>
</tr>
</tbody>
</table>

**Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community**

- 2014
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals**

- 2014
- Monograph
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Ask Every Patient: REAL Training Module**

- 2016
- Periodical Article
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# AEH2016
- America’s Essential Hospitals
Complying with Advance Directive Rules in Deemed Status Ambulatory Surgery Centers (The Source, April 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  - SKU# TS0413
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0815
  - Joint Commission Resources

Creating a Patient Complaint Capture and Resolution Process to Incorporate Best Practices for Patient-Centered Representation (Journal on Quality and Patient Safety, Nov 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Center, Office-Based Surgery Practice
  - SKU# JQPP1114
  - Joint Commission Resources

An Intervention Model That Promotes Accountability: Peer Messengers and Patient/Family Complaints (Journal on Quality and Patient Safety, Oct 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS1013
  - Joint Commission Resources

Attributes of a Health Literate Organization

- 2012
  - E-Resource
  - [http://bit.ly/1TkUZ5](http://bit.ly/1TkUZ5)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Home Care
  - SKU# JQPS0415
  - Joint Commission Resources

CMS: Complying with Advance Directive Rules in Deemed Status Ambulatory Surgery Centers (The Source, April 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0413
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0815
  - Joint Commission Resources

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- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Center, Office-Based Surgery Practice
  - SKU# JQPP1114
  - Joint Commission Resources

An Intervention Model That Promotes Accountability: Peer Messengers and Patient/Family Complaints (Journal on Quality and Patient Safety, Oct 2013)

- 2013
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  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS1013
  - Joint Commission Resources

Attributes of a Health Literate Organization

- 2012
  - E-Resource
  - [http://bit.ly/1TkUZ5](http://bit.ly/1TkUZ5)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission


- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
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  - SKU# JQPS0415
  - Joint Commission Resources

CMS: Complying with Advance Directive Rules in Deemed Status Ambulatory Surgery Centers (The Source, April 2013)

- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0413
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## Patient Rights & Communication (continued)

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<th>Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)</th>
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| Editorial | Improving Guardianship Processes for Unrepresented Adult Patients Who Lack Decisional Capacity: An Ethical and Institutional Imperative (Journal on Quality and Patient Safety, Sep 2014) |
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| 2014 |
| Periodical Article |
| http://bit.ly/1PKpQ7Q |
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| All Accreditation Programs/Settings |
| SKU# JQPS0914 |
| Joint Commission Resources |

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Enhancing the Effectiveness of Follow-Up Phone Calls to Improve Transitions in Care: Three Decision Points (Journal on Quality and Patient Safety, May 2013)

- 2013
- Periodical Article
- http://bit.ly/1JNc0PD
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0513
- Joint Commission Resources

Exploring Cultural and Linguistic Services in the Nation’s Hospitals: A Report of Findings

- 2007
- E-Resource
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Facts about patient-centered communication

- 2015
- Web Page
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Health Equity

- 2015
- Web Portal Home Page
- http://bit.ly/1PVxSUj
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Implementing Routine Health Literacy Assessment in Hospital and Primary Care Patients (Journal on Quality and Patient Safety, Feb 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0214
- Joint Commission Resources

Informed consent: More than getting a signature (Quick Safety! – Issue 21, Feb 2016)

- 2016
- Newsletter Article
- http://bit.ly/1OaX54w
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Innovation at Work: Androscoggin Home Care & Hospice Focuses on Patient-Centered Care (The Source, Nov 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Home Care
- SKU# TS1113
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard RI.01.03.01 (The Source, Apr 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
- SKU# TS0413
- Joint Commission Resources
Inviting Families to Participate in Care: A Family Involvement Menu (Journal on Quality and Patient Safety, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0115
  - Joint Commission Resources

One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations
- 2008
  - E-Resource
  - http://bit.ly/1SKVeE1
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Other Speak Up™ Materials [printed materials]
- Brochure, Poster, Button
  - http://bit.ly/1Cysp0o
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# SPKUP
  - The Joint Commission, Joint Commission Resources

Overcoming the challenges of providing care to LEP patients (Quick Safety! – Issue 13, May 2015)
- 2015
  - Newsletter Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Patient-Collected Audio for Performance Assessment of the Clinical Encounter (Journal on Quality and Patient Safety, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Patient-Collected Audio for Performance Assessment of the Clinical Encounter (Journal on Quality and Patient Safety, Jun 2015)
- 2015
  - Periodical Article
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  - SKU# JQPS0614
  - Joint Commission Resources

Physician Attitudes Toward Family-Activated Medical Emergency Teams for Hospitalized Children (Journal on Quality and Patient Safety, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
  - Joint Commission Resources

Preconference – 2014 Health Literacy Goals Made Simple
- 2014
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Promoting Health Equity and Patient Centered Care
- 2012
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
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  - The Joint Commission
## Patient Rights & Communication (continued)

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<td>Setting the Bar Higher for Patient Engagement: Are You Activating Your Patients?</td>
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<td>Webinar, Slide Presentation, and Brochure&lt;br&gt;<a href="http://bit.ly/1IYvukL">http://bit.ly/1IYvukL</a>&lt;br&gt;Accessible to All&lt;br&gt;Critical Access Hospital, Hospitals&lt;br&gt;The Joint Commission</td>
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Patient Rights & Communication (continued)

Speak Up™ | Avoid a Return Trip to the Hospital
- 2015
  - Podcast, Poster, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Depression
- 2013
  - Brochure, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Five Ways to be Active in Your Care
- 2010, 2011, 2012
  - Brochure, Podcast, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | For Specific Health Care Settings
- 2011
  - Podcast, Poster, Video
  - http://bit.ly/1YWHyFn
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Laboratory, Nursing Care Centers
  - The Joint Commission

Speak Up™ | Infant and Children’s Health
- 2009, 2011
  - Brochure, Podcast, Video
  - http://bit.ly/1mxe03h
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Medical Imaging
- 2014
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Memory Problems and Dementia
- 2013
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

Speak Up™ | Organ Donation
- 2007
  - Brochure
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Speak Up™ | Pain
- 2015
  - Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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### Patient Rights & Communication (continued)

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Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals
- 2013
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take 5 with The Joint Commission | Why Patient-Centered Communication Matters
- 2013
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Temporary names put newborns at risk (Quick Safety! – Issue 17, Oct 2015)
- 2015
  - Newsletter Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

The Family Caregiver Activation in Transitions (FCAT) Tool: A New Measure of Family Caregiver Self-Efficacy (Journal on Quality and Patient Safety, Nov 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Home Care
  - SKU# JQPS1115
  - Joint Commission Resources

The Impact of Demographic Characteristics on Nonresponse in an Ambulatory Patient Satisfaction Survey (Journal on Quality and Patient Safety, Mar 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0313
  - Joint Commission Resources

The Language Services Documentation Tool: Documenting How Patient Language Needs Were Met During Clinical Encounters (Journal on Quality and Patient Safety, Nov 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS1114
  - Joint Commission Resources

Tracer Methodology 101 | Pediatric Care and Communication in the Emergency Department (The Source, Jan 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# TS0113
  - Joint Commission Resources
### Patient Rights & Communication (continued)

**Transcription translates to patient risk** *(Quick Safety! – Issue 12, Apr 2015)*
- **2015**
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Transitions of care: Engaging patients and families** *(Quick Safety! – Issue 18, Nov 2015)*
- **2015**
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**What Did the Doctor Say?: Improving Health Literacy to Protect Patient Safety**
- **2007**
- White Paper
- [http://bit.ly/1Qb115c](http://bit.ly/1Qb115c)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

### KEY

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<th>Resource name</th>
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### Applying High Reliability Principles to Infection Prevention and Control in Long Term Care
- **2014**
  - E-Resource
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission

### Barriers and Facilitators for Taking Action After Classroom-Based Crew Resource Management Training at Three ICUs *(Journal on Quality and Patient Safety, Jul 2014)*
- **2014**
  - Periodical Article
  - [http://bit.ly/1m2sW9e](http://bit.ly/1m2sW9e)
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0714
  - Joint Commission Resources

### Benchmark | Performance Measurement Leads the Way to High Reliability *(The Source, Jul 2014)*
- **2014**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0714
  - Joint Commission Resources

### Case Studies of Patient Safety Research Classics to Build Research Capacity in Low- and Middle-Income Countries *(Journal on Quality and Patient Safety, Dec 2013)*
- **2013**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# QJPS1213
  - Joint Commission Resources

### CJCP® Certification Joint Commission Professional™ | Focus on the “National Patient Safety Goal” Chapter *(The Source, Feb 2014)*
- **2014**
  - Periodical Article
  - [http://bit.ly/1m2vep0](http://bit.ly/1m2vep0)
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0214
  - Joint Commission Resources

### CJCP® Education Module | Focus on Patient Safety
- **2016**
  - Online Education
  - Fee-Based (via Ingenta Connect)
  - Hospital
  - SKU# CJCP08.2016
  - Joint Commission Resources

### CJCP® Certification Joint Commission Professional™ | Focus on the “Patient Safety Systems” Chapter *(The Source, May 2015)*
- **2015**
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - All Accreditation Programs/Settings
  - SKU# TS0515
  - Joint Commission Resources

### Creating a Safety Culture
- **2012**
  - Video
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care
### Demonstrating High Reliability on Accountability Measures at The Johns Hopkins Hospital

*Journal on Quality and Patient Safety, Dec 2013*

- 2013
  - Periodical Article
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### Deployment of Rapid Response Teams by 31 Hospitals in a Statewide Collaborative

*Journal on Quality and Patient Safety, Apr 2015*

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### Development of “SWARM” as a Model for High Reliability, Rapid Problem Solving, and Institutional Learning

*Journal on Quality and Patient Safety, Nov 2015*

- 2016
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### Dr. Chassin Describes Key Aspects of Achieving High Reliability

- 2011
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### Dr. Chassin High Reliability Organizations

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### Effectively Engaging Staff in Patient Safety Reporting Systems

*The Source, Dec 2014*

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Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)
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Health Care and High Reliability: A Cautionary Tale
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National Patient Safety Foundation Examines Patient Safety Progress Since To Err Is Human (The Source, Feb 2016)
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Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

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► Accessible to All
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► 2006
► Alert
► http://bit.ly/1TORlyN
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 38: Preventing Accidents and Injuries in the MRI Suites
► 2008
► Alert
► http://bit.ly/1hiRMQY
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► http://bit.ly/1fkPgHQ
► Accessible to All
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Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
► 2008
► Alert
► http://bit.ly/1E0j3RZ
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Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
► 2008
► Alert
► http://bit.ly/1UOnWlm
► Accessible to All
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Sentinel Event Alert | Issue 43: Leadership Committed to Safety
► 2009
► Alert
► http://bit.ly/1Jmw22L
► Accessible to All
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Sentinel Event Alert | Issue 44: Preventing Maternal Death
► 2010
► Alert
► http://bit.ly/1hHQezO
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Sentinel Event Alert | Issue 7: Inpatient suicides: Recommendations for Prevention
► 1998
► Alert
► http://bit.ly/1Jc1SJd
► Accessible to All
► Behavioral Health Care, Clinical Access Hospital, Hospital
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Sentinel Event Alert 56: Detecting and treating suicide ideation in all settings
► 2016
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing pediatric medication errors
► 2008
► Podcast
► http://bit.ly/1nAxvI4
► Accessible to All
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► The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Podcast
► http://bit.ly/1nAxvI4
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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► 2008
► Podcast
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Sentinel Event Alert | Issue 40: Behaviors that Undermine a Culture of Safety
► 2008
► Podcast
► http://bit.ly/1nAxvI4
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Sentinel Event Alert | Issue 41: Preventing Errors Relating to Commonly Used Anticoagulants
► 2008
► Podcast
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► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Sentinel Event Data – General Information

- Web Portal Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event: How to Prevent Harm, Feb 26, 2016

- 2016
- Webinar
- Fee-Based
  - Critical Access Hospital, Hospital
- SKU# JCRQSN4558
- JCRQSN

Sentinel Event Policy

- 2015
- Policy
  - http://bit.ly/1IWkRax
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know (Environment of Care News, Jan 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN0115
- Joint Commission Resources

Targeted Solutions Tool®: Hand-Off Communication

- E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Targeted Solutions Tool®: Preventing Falls

- E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Targeted Solutions Tool®: Safe Surgery

- E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Targeted Solutions: Joint Commission Center for Transforming Healthcare Takes on Patient Falls (The Source, Sep 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS0915
  - Joint Commission Resources

The Value of Close Calls in Improving Patient Safety

- 2011
- E-Book
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBVNM10, ISBN# 978-1-59940-637-4
  - Joint Commission Resources, Joint Commission International
Sentinel Event Prevention (continued)

The Value of Close Calls in Improving Patient Safety
- 2011
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# VNM10, ISBN# 978-1-59940-415-8
- Joint Commission Resources, Joint Commission International

Why Organizations Self Report Sentinel Events to The Joint Commission (*Perspectives*, Sep 2014)
- 2014
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1048, SKU# P0914
- Joint Commission Resources, The Joint Commission
The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.

### KEY

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2016 Comprehensive Accreditation Manual for Critical Access Hospitals (CAMCAH)
- 2015
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  ▶ Fee-Based
  ▶ Critical Access Hospital
  ▶ SKU# CAMCAH16, ISBN# 978-1-59940-911-5
  ▶ Joint Commission Resources

2016 Comprehensive Accreditation Manual for Home Care (CAMHC)
- 2015
  ▶ E-dition
  ▶ Joint Commission Connect™ (customer extranet)
  ▶ Complimentary to Customers
  ▶ Home Care
  ▶ Joint Commission Resources

2016 Comprehensive Accreditation Manual for Home Care (CAMHC)
- 2015
  ▶ Ring-Binder Book
  ▶ Fee-Based
  ▶ Home Care
  ▶ SKU# CAHC16, ISBN# 978-1-59940-909-2
  ▶ Joint Commission Resources

2016 Comprehensive Accreditation Manual for Hospitals (CAMH)
- 2015
  ▶ E-dition
  ▶ Joint Commission Connect™ (customer extranet)
  ▶ Complimentary to Customers
  ▶ Hospital
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2016 Comprehensive Accreditation Manual for Hospitals (CAMH)
- 2015
  ▶ Ring-Binder Book
  ▶ Fee-Based
  ▶ Hospital

2016 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
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  ▶ Fee-Based
  ▶ Laboratory
  ▶ SKU# CLSM16, ISBN# 978-1-59940-913-9
  ▶ Joint Commission Resources

2016 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2015
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  ▶ Complimentary to Customers
  ▶ Laboratory
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2016 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)
- 2015
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2016 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)
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  ▶ Fee-Based
  ▶ Nursing Care Centers
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    ▶ http://bit.ly/1nkaEBg
    ▶ Fee-Based (via Ingenta Connect)
    ▶ Hospital
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Clariifications and Expectations | 7 Easy Steps to Risk Assessment: How you can do it and why you need to (Environment of Care News, Mar 2013; Perspectives, Mar 2013)
  ▶ 2013
    ▶ Periodical Article
    ▶ http://bit.ly/1Z3jr8I
    ▶ Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
    ▶ All Accreditation Programs/Settings
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    ▶ Joint Commission Resources
Clarifications and Expectations | Caution: E-cigarettes Pose Potential Hazards (Environment of Care News, Jan 2015; Perspectives, Jan 2015)

- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- All Accreditation Programs/Settings
- SKU# ECN0115
- Joint Commission Resources

Clarifications and Expectations | Environment of Care Management Plans: Making sure your plans get the job done (Environment of Care News, Jun 2013; Perspectives, Jun 2013)

- 2013
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- [http://bit.ly/1NmQEEy](http://bit.ly/1NmQEEy)
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0613
- Joint Commission Resources

Clarifications and Expectations | EC Dashboard Keeps Compliance Front and Center: Step-by-step tips for creating and using valuable dashboard tools (Environment of Care News, Feb 2015; Perspectives, Feb 2015)

- 2015
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- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
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Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions EC.02.05.01, EPs 8-13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)

- 2015
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Clarifications and Expectations | HazMat-ter of Fact (Environment of Care News, Dec 2015; Perspectives, Dec 2015)

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Clarifications and Expectations | Ensuring Full Compliance with the Life Safety Code: Tips on meeting recurring compliance issues (Environment of Care News, Jul 2013; Perspectives, Jul 2013)

- 2013
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Clarifications and Expectations | Environment of Care Management Plans: Making sure your plans get the job done (Environment of Care News, Jun 2013; Perspectives, Jun 2013)

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### Clarifications and Expectations | Keeping It Clean:
The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014; Perspectives, Apr 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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### Clarifications and Expectations | Keeping the Balance:
Requirements for relative humidity in anesthetizing locations (Environment of Care News, Aug 2013; Perspectives, Aug 2013)
- 2013
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- [http://bit.ly/1R1zcQp](http://bit.ly/1R1zcQp)
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
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- 2015
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- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
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### Clarifications and Expectations | Maintaining Automatic Sprinkler Systems: Progressing further into EC.02.03.05 (Environment of Care News, Jun 2014; Perspectives, Jun 2014)
- 2014
- Periodical Article
- [http://bit.ly/1Qj0rBy](http://bit.ly/1Qj0rBy)
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
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- 2014
- Periodical Article
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- Joint Commission Resources

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- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# ECN0413
- Joint Commission Resources
Clarifications and Expectations | Safety Champions: Making health care safety everyone’s business (Environment of Care News, Feb 2013; Perspectives, Feb 2013)

- 2013
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- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
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Clarifications and Expectations | Testing and Maintaining Gaseous and Portable Fire Extinguishers Examining Standard EC.02.03.05, EPs 14-16 (Environment of Care News, Oct 2015; Perspectives, Oct 2015)

- 2015
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- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect), Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- All Accreditation Programs/Settings
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- Joint Commission Resources

Clarifications and Expectations | Implementing a Robust Equipment Maintenance Program: CMS and The Joint Commission align expectations for alternate maintenance frequencies (Environment of Care News, May 2014; Perspectives, May 2014)

- 2014
- Periodical Article
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- E-Resource
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- 2016
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- Fee-Based
- Hospital
- SKU# EBECX16, ISBN# 978-1-59940-918-4
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Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN1114
  - Joint Commission Resources
Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)

- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN1114
- Joint Commission Resources

Tracing the Environment of Care | A sample hazardous materials and waste management mock tracer you can use (Environment of Care News, Mar 2013)

- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0313
- Joint Commission Resources
Reducing surgery mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are included in the topics covered in the periodical articles listed in this section of resources. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**KEY**

- **Resource name**
  - Year published
  - Link
  - Accessibility (accessible to all, fee-based, or complimentary to customers)
  - Applicable accreditation programs/settings
  - Identifier for ordering or referencing
  - Source of content

### A Multidisciplinary Team Approach to Retained Foreign Objects (*Journal on Quality and Patient Safety*, Mar 2009)
- 2009
- Accessible to All
- Hospitals, Ambulatory Care
- SKU# FR1019, SKU# ECN0309
- Joint Commission Resources The Joint Commission International

### Alert: Only You can Prevent Surgical Fires (*The Source*, Jul 2012)
- 2012
- Periodical Article
- Accessible to All
- Hospitals, Ambulatory Care
- SKU# FR1017, SKU# TS0712
- Joint Commission Resources, The Joint Commission, Joint Commission International

### At risk: Obstructive sleep apnea patients (*Quick Safety! – Issue 14*, Jun 2015)
- 2015
- Newsletter Article

### Benchmark | Saint Anthony’s Health Center Improves Performance on SCIP-9 (*The Source*, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# TS0415
- Joint Commission Resources

- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4562
- JCRQSN

### Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (*Journal on Quality and Patient Safety*, Mar 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0314
- Joint Commission Resources
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<td>Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (Perspectives on Patient Safety, Dec 2010)</td>
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<td>Factors Associated with Inpatient Thoracentesis Procedure Quality at University Hospitals (Journal on Quality and Patient Safety, Jan 2016)</td>
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<td>Periodical Article</td>
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<td>Methodology and Bias in Assessing Compliance with a Surgical Safety Checklist (Journal on Quality and Patient Safety, Feb 2013)</td>
<td>2013</td>
<td>Periodical Article</td>
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Surgical Safety (continued)

Redesigning the Patient Observer Model to Achieve Increased Efficiency and Staff Engagement on a Surgical Trauma Inpatient Unit (*Journal on Quality and Patient Safety*, Feb 2016)
- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# JQPS0216
- Joint Commission Resources

Reducing Cardiac Surgery Mortality (*Journal on Quality and Patient Safety*, Feb 2016)
- 2016
- Periodical Article
- Complimentary to Customers
- Critical Access Hospitals, Hospitals, Office-Based Surgery
- SKU# FR1047, SKU# JQPS0216
- Joint Commission Resources

Risks related to power morcellation in gynecologic surgery (*Quick Safety! – Issue 8, Nov 2014*)
- 2014
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Strategies to prevent URFOs (*Quick Safety! – Issue 20, Jan 2016*)
- 2016
- Newsletter Article
- [http://bit.ly/1ol1J3C](http://bit.ly/1ol1J3C)
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Surgical Programs in the Veterans Health Administration Maintain Briefing and Debriefing Following Medical Team Training (*Journal on Quality and Patient Safety*, May 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0514
- Joint Commission Resources

Sustainable, Effective Implementation of a Surgical Preprocedural Checklist: An “Attestation” Format for All Operating Team Members (*Journal on Quality and Patient Safety*, Jan 2014)
- 2014
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0114
- Joint Commission Resources

Targeted Solutions Tool® (TST®): Safe Surgery
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Health Care

- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources
Surgical Safety (continued)

The Cutting Edge: Robot-Assisted Surgery is a Growing Field that Requires Standardization *(The Source, Jul 2014)*

- 2014
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practice
  - SKU# TS0714
  - Joint Commission Resources

Tracer Methodology 101 | Northport Veterans Affairs Medical Center Reviews Transplant Safety Using Tracers *(The Source, Nov 2015)*

- 2015
  - Periodical Article
  - [http://bit.ly/1JNeRIq](http://bit.ly/1JNeRIq)
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practice
  - SKU# TS1115
  - Joint Commission Resources


- 2016
  - Periodical Article
  - Fee-Based (via Ingenta Connect)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources
Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

**KEY**

<table>
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<th>Resource name</th>
<th>Year published</th>
<th>Link</th>
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<td>OSHA &amp; Worker Safety</td>
<td>Laser Beam Safety Scheme: Why your health care organization needs to implement an effective medical laser safety program <em>(Environment of Care News, Feb 2015)</em></td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1SSh6d8">http://bit.ly/1SSh6d8</a></td>
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<td>Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices</td>
</tr>
<tr>
<td>OSHA &amp; Worker Safety</td>
<td>Protection Partnership: How health care organizations can better secure the safety of workers and patients alike <em>(Environment of Care News, Jul 2013)</em></td>
<td>2013</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1OXbBbR">http://bit.ly/1OXbBbR</a></td>
<td>Fee-Based (via Ingenta Connect)</td>
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Worker Safety (continued)

OSHA & Worker Safety | Safety Synergy: The importance of stressing safety for both workers and patients in health care organizations (Environment of Care News, Jun 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0613
- Joint Commission Resources

Frontline Hospital Workers and the Worker Safety/Patient Safety Nexus (Journal on Quality and Patient Safety, Apr 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital
- SKU# JQPS0413
- The Joint Commission

Implementing Hospital Respiratory Protection Programs: Strategies from the Field
- 2014
- Monograph
- [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Improving Patient and Worker Safety
- 2012
- Monograph
- Accessible To All
- All Accreditation Programs/Settings
- The Joint Commission

Inpatient Workplaces Under the Microscope: OSHA expands hazards policy enforcement at hospitals, nursing homes, care centers, and residential care facilities (Environment of Care News, Jan 2016)
- 2016
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0116
- Joint Commission Resources

Intermountain Healthcare Aims for Safe Handling Summit: Program drastically reduces injuries to patients and workers (Environment of Care, Jun 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- Critical Access Hospital, Hospital, Nursing Care Center
- SKU# ECN0613
- The Joint Commission

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014
- Newsletter Article
- [http://bit.ly/1Q3DWk3](http://bit.ly/1Q3DWk3)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Preventing Violent and Criminal Events (Quick Safety! – Issue 5, Aug 2014)
- 2014
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Safety Synergy: The importance of stressing safety for both workers and patients in health care organizations (Environment of Care, Jun 2013)
- 2013
- Periodical Article
- Fee-Based (via Ingenta Connect)
- All Accreditation Programs/Settings
- SKU# ECN0613
- The Joint Commission

Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
- 2010
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
- 2011
- Alert
- [http://bit.ly/1K1ZBoY](http://bit.ly/1K1ZBoY)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
- 2013
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Emergency Management Resources – Violence/Security/Active Shooter
- 2016
- Web Portal Page
- [http://bit.ly/1NJuEg](http://bit.ly/1NJuEg)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission